



Homeward Board Meeting
March 10, 2025 / 12:00 PM-1:30 PM
RiverPlace – 2309 Euclid Avenue, Room 1A
IN PERSON

1. **Welcome and Introductions**
2. **Approve Agenda***
3. **Consent Items***
 - 3.1. Homeward February 2025 Meeting Minutes
 - 3.2. January Financial Statements
 - 3.3. Finance Committee Minutes
 - 3.4. Coordinated Services Committee Minutes
 - 3.5. Performance Measures Committee Minutes
 - 3.6. Housing Work Group Minutes
 - 3.7. Centralized Intake February Monthly Report
 - 3.8. Letter of Support – PHC for SSVF Grant
4. **Legislative Advocacy**
 - 4.1. Federal
 - 4.2. State
5. **Performance Measures Committee**
 - 5.1. Performance Measures Comparison to National Trends – Jim Cain
6. **5-Year Strategic Plan to Address Homelessness**
7. **Executive Director’s Report** – Angie Arthur
8. **Business**
 - 8.1. Mental Health Disability Services Regional Update – Annie Uetz
 - 8.2. 2025 Gordon Homeless Symposium – Amy Croll
 - 8.3. Peer to Peer Symposium – Amy Croll
 - 8.4. Outreach Project – Jim Cain and Mila Trombino
9. **Public Comment/Announcements**
10. **Adjournment**

Next Meeting is April 14, 2025

* - Denotes voting item



Homeward Board Meeting Minutes
February 10, 2025 / 12:00 PM-1:30 PM
RiverPlace – 2309 Euclid Avenue, Room 1A
IN PERSON

1. Welcome and Introductions

Jennifer Miner, Luke Lynch, Ehren Stover-Wright, Dannie Patrick, Taylor Petersen, Annie Uetz, Amanda Wanke, Amber Lewis, Rebecca Foster, Margaret Acosta-Wierich, Rusty Johnson, Eli Williams, Reverand Gaddy, Katie Snell

Guests: Kasper Kittredge, Emily Osweiler, Mila Trombino, Jenna Schuck, Shelby Ridley, Katie Kamienski, Courtney Guntly, Cynthia Latcham, Patrick Schacherer, Shawn Savage, Scott Sithannorath, Margo Miller, Michelle Suttan

Absent: Lorna Garcia, Manisha Paudel, Lyn Wilson, Lori Nelson, Tony Montgomery, Alyson Simmons, David Weidt, Whitney Warnke

2. Approve Agenda*

Rebecca Foster moved approval of the agenda. Amanda Wanke seconded. All in favor. Motion passes.

3. Consent Items*

- 3.1. Homeward January 2025 Meeting Minutes
- 3.2. December Financial Statements
- 3.3. Performance Measures Committee Minutes
- 3.4. Housing Work Group Minutes
- 3.5. Service Council Minutes
- 3.6. Centralized Intake January Monthly Report

Amanda Wanke moved approval of the consent items. Margaret Acosta-Weirich seconded. All in favor. Motion passes.

4. Performance Measures Committee – Jennifer Miner

4.1. Performance Measure Goals *

Jennifer Miner reviewed the update of the performance measures committee. Data is collected through HMIS and data is reported on the federal financial year. HUD uses the reported performance measure numbers in the CoC process. The performance measure committee reviews the data and makes recommendations for our specific CoC.

Kasper from ICA walked through the goals and our general performance based on program type. The goals and definitions of the HUD terms are as follows:

Destination Error Rate: Did we get a destination from the client upon exit? If the destination to which the client exits is not recorded in HMIS, it is considered a destination error. This is

* - Denotes voting item

HOMEWARD

generally seen in emergency shelters due to the dynamic nature of the shelter. Destination error is highest among shelters and lowest among PSH projects. The goals, by program type, are Single ES – 20%, Family ES – 10%, RRH – 10%, and PSH – 5%.

Successful Exits/Retention: How many clients either exited successfully or retained? For street outreach, did you go from the street to a sheltered environment? The goals, by program type, are Single ES – 25%, Family ES – 60%, RRH – 72%, PSH (retention) – 93% and Street Outreach – 40%.

Income Increases: This goal specifically pertains to RRH and PSH head of household or adult increasing income. Income increase is measured quarterly for PSH due to continuous admission into PSH projects. Most income increases are recorded in quarter 4 based on how reporting is done. The goals, by program type, are RRH – 25%, and PSH – Q1: 15%, Q2: 20%, Q3 25% and Q4: 30%.

Days to Move In: This measure is related to the date a client started to work with a case manager until the time they were able to move in. The federal HUD goal is 30 days, but due to the limited slots and housing we have available in Polk County, that goal is not realistic for our community. Therefore, the PSH goal is 90 days and RRH is 75 days.

Days to Data Entry: The length of time it takes from something to happen in real life to when it's entered into HMIS. The goal is seven days.

Data Completeness: This measure tracks the completeness of the data in the system. It is meant to review process and identify challenges to getting all data accurately recorded. The goal is <2% missing (null) values. Other permanent housing is not reviewed for this data. Shelter data entry has the heaviest data entry lift as not all individuals who attend single shelter complete formal intakes for HMIS. PHC does not receive daily shelter data from single shelters. The board asked which of our measures do not align with HUD and all of our data, minus the Days to Move In, is in alignment with HUD. The majority of our measures are more stringent than HUD's requirements.

Jim commented that the HUD Exchange lists comparative CoC data both by national averages and by the size of a continuum. Jim can bring this comparison data to the next board meeting.

Annie called for the approval of the 2025 performance measures for a vote. All approved the FY25 Performance Measures

5. **5-Year Strategic Plan to Address Homelessness**

Matt White, the consultant for the five-year plan, returns Feb 20-21st. He will be presenting to a variety of groups over the two days. Matt is expected to be present the last week of March

* - Denotes voting item



as well. That trip will include a final community meeting the evening of March 27th. Location TBD.

A virtual meeting with the board is also being scheduled and board members should watch their email for more information.

6. **Legislative Advocacy**

For state-wide legislation, we are part of a local advocacy group that tracks legislation in addition to our role with the Iowa Homeless Coalition where Eide Walton is the paid lobbyist. Currently, there is a landlord bill that we are watching. We are hopeful eviction expungement will work its way forward. We are watching for a criminalization of homeless bill that will be patterned off the Cicero language that we are fairl. This will likely be Cicero language. February 4th Day on the Hill was cancelled due to Rep Graber's funeral. Margaret Weirich highlighted a bifurcation bill that allows rental agreement to be broken to help those leaving domestic violence situations. Margaret states the language looks comprehensive.

Federally, we've been focused on the federal freeze legislation. Staff has met with Nunn and Ernst's team. The FY23 contracts have not been issued yet and our Homeward contract is one of the two remaining of four outstanding contracts that have not yet been issued. From a cash flow perspective, we can address the short-term cash crunch.

For FY24 and FY25, we received the Tier 1, Tier 2, and Bonus dollars that we requested. This allocation will move us from receiving \$5.6M to receiving \$7M for Polk County annually. While Congress approved these contracts, we need to emphasize with Congress to keep the FY2024 CoC application process. We are working with the Balance of State to continue to highlight the funding that is flowing from the federal level into the state of Iowa. Amber highlighted how intense the CoC process is and congratulated the Homeward team for this award.

7. **Executive Director's Report** – Angie Arthur

Angie Arthur will be submitting a request to sit on the Administrative Service Organization (ASO) Advisory Council. The likelihood of being accepted on the limited advisory council is unknown.

Youth Homeless System Improvement grant is up in the air with the recent executive orders. Staff continue to request direction on how to proceed with funds in the Race and Equity budget as well as revisions that need to be made to the milestone chart. To date, the technical assistance and federal officer do not have direction on how we can proceed.

Polk County Emergency Management meetings – we have expended the diversion dollars. There are approximately \$5k remaining in the senior diversion funds.

* - Denotes voting item

Communication: The committee completed talking points for the Day on the Hill. Met with the Rotary and preparing several presentations for upcoming meetings. This group is also working to line up final design work for the strategic plan.

8. **Business**

8.1. Street Outreach and Ordinance Implementation – Primary Health Care

Jenna Schuck with Primary Health Care gave an update on the street outreach. All four of the outreach workers have been hired, however, the final staff will start the first week of March. Once the street outreach team is full, they will work 7am -7 pm Monday – Saturday.

The street outreach team has three specific goals beyond keeping people from engaging with police. Goals determined by Primary Health Care and the City of Des Moines are as follows:

- Goal 1. Help clients with things such as mainstream resources, transportation, and mitigating barriers to shelter.
- Goal 2. Collect robust data for outreach including city-defined metrics as well as HMIS data. Data will specifically focus on who is being asked to go to shelter and the reasons/barriers to that occurring.
- Goal 3. Build a strong coalition and relationship with downtown businesses and other resources. Create connections with the businesses being impacted and provide them a community facing email and phone number for future support. The goal is to mitigate any police involvement.

In terms of process, once a call has been received, street outreach will go out twice prior to police involvement to assist in getting people connected to the shelter needed. As data is collected, including the barriers to shelter, PHC staff will work with the City of Des Moines to procure any necessary resources to facilitate shelter placement. The goal is to not involve enforcement. A community facing email and phone number is now available and more details will be circulated yet this week. PHC is also working with the new sobering center to continue to build that relationship.

Katie Snell asked what type of support outreach workers are getting in making connections with skywalk law enforcement and security. Katie will introduce outreach staff to the downtown security officers who work at specific businesses to facilitate communication and connections.

Outreach staff was asked about what they have observed so far with the ordinances being enforced. PHC stated the ordinances are not yet being enforced, however, significant changes in behavior have already occurred. Such changes include people staying up all night and walking and then sleeping during the day in the hallways at PHC. An unintended consequence of the ordinance is that people are not effectively “camping” but are “hunkering

* - Denotes voting item

 **HOMeward**

down” with just a tarp and a comforter. There’s more concern with people being able to make it through the night without the ability to collect more winter-specific provisions.

Clarification was asked about what additional services were added to the system based on the city council’s ordinances outside of the four staff. Additional services include the four outreach staff and the 30 day storage, however, PHC staff clarified that additional services do not yield additional shelter service beds or space. PHC reiterated that without resources to address the need of more housing, shelter and programming, there will not be a decrease in the number of people experiencing homelessness.

Reverand Gaddy will help get information out to the churches.

Margaret reminded folks to review people to the Iowa Legal Aid if the city is not complying with their own Administrative Code and timelines, please refer them to Iowa Legal Aid. The board asked PHC about the data and who isn’t entering into shelter and why it’s impractical for them to enter shelter. The board suggested to a return visit in July. 2025.

8.2. Trauma Informed Care Assessment Tool – Amy Croll

Amy provided an overview of the history that has led to the movement toward a trauma-informed care assessment tool. Homeward is working with Gladys Alvarez of Orchard Place and the Trauma Informed Care project. While the work started with the youth homelessness work group, it has also been required by the HUD CoC app, Day One, and will have funding to support trainings through the Youth Homelessness System Improvement grant. More specifics for this process will be presented at the Director’s Council in March. Annie Uetz highlighted how valuable the review of agency policies and procedures can be to reducing turnover. A guest highlighted how important it is to address the needs of workers who often have trauma themselves and then who are working in systems where there is structurally imposed homelessness while working with individuals who have tremendous day-to-day trauma. There was general acknowledgement that when we work in systems that are overburdened and underfunded, the risk of agency-induced trauma increases, which is a detriment to the clients, agency(ies), and the system as a whole. Amy can send the TIC assessment tool out to any board member who would like to see it.

9. **Public Comment/Announcements**

Angie thanked the folks in the room who went out on the PIT count.

Eli asked if we would want a community discussion board or other mechanism that might be helpful.

10. **Adjournment**

Eli motioned to adjourn at 1:05 pm. Amber seconded. Meeting adjourned.

Next Meeting is March 10, 2025

* - Denotes voting item

TARBELL & CO, PLC

A CERTIFIED PUBLIC ACCOUNTING FIRM

Accountants' Compilation Report

To the Board of Directors of:

Homeward Iowa
505 Fifth Avenue, Suite 1010
Des Moines, IA 50309

Management is responsible for the accompanying financial statements of Homeward Iowa which comprise the Statements of Assets, Liabilities, and Net Assets- Modified Cash Basis as of January 31, 2025 and 2024, and the related Statements of Revenues and Expenses- Modified Cash Basis for the seven months ended January 31, 2025 and 2024, in accordance with the modified cash basis of accounting, and for determining that the modified cash basis of accounting is an acceptable financial reporting framework. We have performed compilation engagements in accordance with Statements on Standards for Accounting and Review Services promulgated by the Accounting and Review Services Committee of the AICPA. We did not audit or review the financial statements nor were we required to perform any procedures to verify the accuracy or completeness of the information provided by management. Accordingly, we do not express an opinion, a conclusion, nor provide any form of assurance on these financial statements.

The financial statements are prepared in accordance with the modified cash basis of accounting, which is a basis of accounting other than accounting principles generally accepted in the United States of America.

Management has elected to omit substantially all the disclosures ordinarily included in financial statements prepared in accordance with the modified cash basis of accounting. If the omitted disclosures were included in the financial statements, they might influence the user's conclusions about the Company's Assets, Liabilities, Net Assets, Revenues, and Expenses. Accordingly, the financial statements are not designed for those who are not informed about such matters.

The supplementary information contained in the Statements of Revenues and Expenses – Budget vs Actual for the one month and seven months ended January 31, 2025 is presented for purposed of additional analysis and is not a required part of the basic financial statements. Such information is the responsibility of management. The supplementary information was subject to our compilation engagement. We have not audited or reviewed the supplementary information and do not express an opinion, a conclusion, nor provide any assurance on such information.

We are not independent with respect to Homeward Iowa.

Tarbell & CO., P.L.C.

Tarbell & Co., P.L.C.
West Des Moines, IA
A Certified Public Accounting Firm
February 14, 2025

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Homeward Iowa
Statement of Assets, Liabilities, and Net Assets
Modified Cash Basis

	Jan 31, 25	Jan 31, 24
ASSETS		
Current Assets		
Checking/Savings		
102 · Operational checking account	33,773.73	23,736.95
104 · Business primary share savings	100.00	100.00
105 · Day 1 Funds Money Market	386,578.66	0.00
106 · Ultra business money market	754.40	153,084.10
107 · Business exclusive money market	554,825.76	0.00
108 · Youth action council checking	309.31	3,544.02
110 · Online app checking	139.51	124.51
Total Checking/Savings	976,481.37	180,589.58
Other Current Assets		
139 · Prepaid expenses	1,500.00	0.00
111 · CCCU CD- 2109	0.00	254,933.65
112 · CCCU CD- 2321	0.00	101,553.66
Total Other Current Assets	1,500.00	356,487.31
Total Current Assets	977,981.37	537,076.89
TOTAL ASSETS	977,981.37	537,076.89
LIABILITIES & EQUITY		
Liabilities		
Current Liabilities		
Other Current Liabilities		
241 · Accrued PTO	11,225.58	0.00
Total Other Current Liabilities	11,225.58	0.00
Total Current Liabilities	11,225.58	0.00
Total Liabilities	11,225.58	0.00
Equity		
290 · Unrestricted Net Assets	397,743.45	640,897.80
292 · Temporarily restricted	199,430.00	0.00
Net Income	369,582.34	(103,820.91)
Total Equity	966,755.79	537,076.89
TOTAL LIABILITIES & EQUITY	977,981.37	537,076.89

Homeward Iowa
Statements of Revenues and Expenses
Modified Cash Basis

	Jul '24 - Jan 25	Jul '23 - Jan 24
Ordinary Income/Expense		
Income		
301 · Polk County investment	125,000.00	75,000.00
306 · Investment interest income	19,359.28	10,592.37
313 · HUD Planning Grant	0.00	73,018.97
376 · Unrestricted funding	1,950.00	1,950.00
377 · Individual donations	2,629.85	3,127.28
378 · Restricted funding	543,503.60	17,484.78
Total Income	692,442.73	181,173.40
Expense		
Program Commitments		
410 · Point in Time	1,165.43	316.10
417 · Intergenerational Homeless Stud	9,943.00	12,500.00
418 · Community Case Manager Pilot	18,750.00	37,500.00
419 · Prevention	0.00	867.76
491 · Youth Action Council	3,243.87	5,549.64
590 · Centralized Intake	29,166.67	29,166.69
591 · CoC Training	0.00	33.00
594 · Rapid Resolution	40,000.00	0.00
Total Program Commitments	102,268.97	85,933.19
Professional Fees		
502 · Accounting services	3,890.00	3,000.00
503 · Audit fees	13,865.00	0.00
Total Professional Fees	17,755.00	3,000.00
Staff Costs		
511 · Salaries	151,145.62	137,529.49
512 · Employee benefits	6,647.55	4,750.74
514 · Payroll taxes	12,271.07	12,045.88
515 · Retirement plan	7,071.09	4,404.79
522 · PEO	2,027.04	3,561.49
589 · Mileage	46.44	274.03
Total Staff Costs	179,208.81	162,566.42
Insurances		
523 · D & O	871.00	871.00
524 · General liability and rental	250.00	250.00
525 · Workers compensation	757.23	596.32
Total Insurances	1,878.23	1,717.32
Office Expenses		
530 · Parking	2,252.70	1,539.60
531 · Office material and supplies	31.98	910.51
532 · Office rent	10,500.00	12,000.00
534 · Telephone/internet	494.55	612.82
535 · Filing fees	0.00	62.50
536 · Postage	73.00	66.00
538 · Bank fees	10.00	0.00
Total Office Expenses	13,362.23	15,191.43
Technology		
541 · Equipment maintenance	1,546.68	3,421.28
543 · Equipment replacement/software	1,416.85	4,591.70
Total Technology	2,963.53	8,012.98
Education/Advocacy		
573 · Advertising/marketing	512.25	213.41
575 · Electronic media	642.00	424.65
Total Education/Advocacy	1,154.25	638.06

Homeward Iowa
Statements of Revenues and Expenses
Modified Cash Basis

	Jul '24 - Jan 25	Jul '23 - Jan 24
Staff and Board Development		
581 · Dues/subscriptions/memberships	2,753.34	58.82
582 · Continuing education	1,344.28	2,080.88
583 · Board and committee meetings	171.75	3,283.39
585 · Strategic Plan/Project Management	0.00	2,511.82
Total Staff and Board Development	4,269.37	7,934.91
Total Expense	322,860.39	284,994.31
Net Ordinary Income	369,582.34	(103,820.91)
Net Income	369,582.34	(103,820.91)

Homeward Iowa
Statements of Revenues and Expenses - Budget vs Actual
Modified Cash Basis

	Jan 25	Budget	Jul '24 - Jan 25	YTD Budget	Annual Budget
Ordinary Income/Expense					
Income					
301 · Polk County investment	0.00	0.00	125,000.00	75,000.00	75,000.00
306 · Investment interest income	3,301.10	0.00	19,359.28	0.00	0.00
312 · City of Des Moines	0.00	12,500.00	0.00	87,500.00	150,000.00
313 · HUD Planning Grant	0.00	19,902.66	0.00	139,318.66	238,832.00
376 · Unrestricted funding	0.00	2,083.33	1,950.00	14,583.33	25,000.00
377 · Individual donations	2,086.00	416.67	2,629.85	2,916.67	5,000.00
378 · Restricted funding	0.00	7,083.34	543,503.60	49,583.34	85,000.00
Total Income	5,387.10	41,986.00	692,442.73	368,902.00	578,832.00
Expense					
Program Commitments					
410 · Point in Time	1,165.43	200.00	1,165.43	1,400.00	2,400.00
417 · Intergenerational Homeless Stud	0.00	0.00	9,943.00	0.00	0.00
418 · Community Case Manager Pilot	0.00	6,250.00	18,750.00	43,750.00	75,000.00
420 · Lived expertise council	0.00	625.00	0.00	4,375.00	7,500.00
491 · Youth Action Council	801.20	625.00	3,243.87	4,375.00	7,500.00
590 · Centralized Intake	4,166.67	4,166.66	29,166.67	29,166.66	50,000.00
591 · CoC Training	0.00	833.34	0.00	5,833.34	10,000.00
594 · Rapid Resolution	0.00	2,083.34	40,000.00	14,583.34	25,000.00
Total Program Commitments	6,133.30	14,783.34	102,268.97	103,483.34	177,400.00
Professional Fees					
501 · Misc professional fees	0.00	833.34	0.00	5,833.34	10,000.00
502 · Accounting services	1,030.00	600.00	3,890.00	4,200.00	7,200.00
503 · Audit fees	0.00	1,500.00	13,865.00	10,500.00	18,000.00
Total Professional Fees	1,030.00	2,933.34	17,755.00	20,533.34	35,200.00
Staff Costs					
511 · Salaries	30,073.47	23,963.00	151,145.62	167,741.00	287,556.00
512 · Employee benefits	949.65	1,666.67	6,647.55	11,666.67	20,000.00
514 · Payroll taxes	2,399.73	1,833.25	12,271.07	12,832.75	21,999.00
515 · Retirement plan	1,320.63	1,198.17	7,071.09	8,387.17	14,378.00
522 · PEO	380.07	575.00	2,027.04	4,025.00	6,900.00
589 · Mileage	0.00	41.66	46.44	291.66	500.00
Total Staff Costs	35,123.55	29,277.75	179,208.81	204,944.25	351,333.00
Insurances					
523 · D & O	0.00	116.67	871.00	816.67	1,400.00
524 · General liability and rental	0.00	20.84	250.00	145.84	250.00
525 · Workers compensation	141.35	63.33	757.23	443.33	760.00
Total Insurances	141.35	200.84	1,878.23	1,405.84	2,410.00

Homeward Iowa
Statements of Revenues and Expenses - Budget vs Actual
Modified Cash Basis

	Jan 25	Budget	Jul '24 - Jan 25	YTD Budget	Annual Budget
Office Expenses					
530 · Parking	279.05	300.00	2,252.70	2,100.00	3,600.00
531 · Office material and supplies	0.00	58.34	31.98	408.34	700.00
532 · Office rent	1,500.00	1,500.00	10,500.00	10,500.00	18,000.00
534 · Telephone/internet	82.48	208.33	494.55	1,458.33	2,500.00
535 · Filing fees	0.00	16.67	0.00	116.67	200.00
536 · Postage	0.00	16.67	73.00	116.66	200.00
537 · Printing expense	0.00	41.66	0.00	291.66	500.00
538 · Bank fees	0.00		10.00		
Total Office Expenses	1,861.53	2,141.67	13,362.23	14,991.66	25,700.00
Technology					
541 · Equipment maintenance	299.60	450.00	1,546.68	3,150.00	5,400.00
543 · Equipment replacement/software	0.00	250.00	1,416.85	1,750.00	3,000.00
544 · Data for HMIS	0.00	666.67	0.00	4,666.67	8,000.00
Total Technology	299.60	1,366.67	2,963.53	9,566.67	16,400.00
Fundraising					
554 · Customer relationship mgmt	0.00	166.67	0.00	1,166.67	2,000.00
588 · Development plan	0.00	833.34	0.00	5,833.34	10,000.00
Total Fundraising	0.00	1,000.01	0.00	7,000.01	12,000.00
Education/Advocacy					
573 · Advertising/marketing	0.00	833.34	512.25	5,833.34	10,000.00
575 · Electronic media	0.00	125.00	642.00	875.00	1,500.00
580 · Tickets	0.00	250.00	0.00	1,750.00	3,000.00
593 · eNewsletter	0.00	20.83	0.00	145.83	250.00
Total Education/Advocacy	0.00	1,229.17	1,154.25	8,604.17	14,750.00
Staff and Board Development					
581 · Dues/subscriptions/memberships	2,021.39	83.33	2,753.34	583.33	1,000.00
582 · Continuing education	0.00	916.66	1,344.28	6,416.66	11,000.00
583 · Board and committee meetings	0.00	416.66	171.75	2,916.66	5,000.00
585 · Strategic Plan/Project Managemer	0.00	416.67	0.00	2,916.67	5,000.00
Total Staff and Board Development	2,021.39	1,833.32	4,269.37	12,833.32	22,000.00
Total Expense	46,610.72	54,766.11	322,860.39	383,362.60	657,193.00
Net Ordinary Income	(41,223.62)	(12,780.11)	369,582.34	(14,460.60)	(78,361.00)
Net Income	(41,223.62)	(12,780.11)	369,582.34	(14,460.60)	(78,361.00)

Finance Committee
Chair: Tony Montgomery
Homeward Board

January 4, 2025 (8:00am)

Agenda

1. Welcome
 - Attendees: Tony Montgomery, Angie Arthur, Brian Willem
2. Financials
 - December 2024 Financials
 - a. Reviewed and approved December 2024 financials
 - b. Received \$425K funding from Day 1 Family Funds
 - c. Forward to the Board of Directors
3. Minutes
 - Reviewed and approved minutes from the November 5, 2024 committee meeting
4. Revenue
 - Discussion of pause in federal funding
 - a. No immediate impacts to Homeward due to rescission of the EO
 - b. May be delays to signing of previously approved agreements
 - c. Homeward has sufficient cash on hand, in unrestricted funds, to weather temporary delays to cover expected expenses (6-12 months)
 - Foundation Grants
 - Waiting to hear on Nationwide Grant
5. Other Discussion
 - Strategic Planning continues
 - Point in time count occurred last week; discussion of impacts of unseasonally nice weather on the winter count.
6. Next Meeting on 03/04/2025

Coordinated Services Committee
Date: Jan 22 10:00 AM – 11:00 AM
Polk County River Place, Room 1A

Minutes

In attendance: Amy Kroll, Micah Julius, Shanna Hanssen, Ashlan Lippert, Tori Kester, Lori Jensen, Angie Arthur, Jim Cain, Tyan Smith, Catherine Gerdes, Pennry Orweiler, Shelli Manna, Pat Schacherer, Jenna Schuck

I. Welcome and introductions

II. Homeward Updates/Executive Director's Report

- Positive information 2024 COC Competition (from HUD) – funding for all projects have been submitted.
- \$6,000,000 awarded for all COC projects.
- \$1,000,000 for specific youth programs.
- Unsure when the above contracts start.
- The increase in funding includes additional rent, cost of living and salaries
- COC Build application-hopefully hear something soon.
- 5-year strategic plan-14 different stake-holding groups including those with lived experience.
- PIT counts 1/29/25 24 hours (volunteer slots are full!)
- Iowa Homeless Coalition is very new and there is more information to come.
- Legislative-still working on eviction expungement. Volunteers for advocacy opportunities can be found on Homeward.org.

III. Jim Cain

- Discussed migration to a new assessment tool
 - Predictive Risk Modeling – uses data points from multiple domains
 - HAST - used to identify an individual's prior homeless assistance history (if previously homeless), as well as their characteristics, housing-related barriers and re- housing needs to connect them to the best available re-housing assistance for which they are eligible.
 - The questions are in “plain language” and shorter in length.
 - The is a Family HAST and a Single HAST
- It would take an estimated 6-week transition to the new tool.
- There is a current process of gathering input to determine comfort level with HAST.
- The goal is to make sure it is supported by the overall community.
- Please see attachment on Homeless Event and Causes Walkthrough

IV. Jenna and Jim will present on VISPDAT for the February 2025 meeting.

V. Sharing of Community Resources

- Shelter PIT-ICA designed new tool
- PHC Street Outreach
 - streatoutreach@phc.net
 - 515-666-1203
 - Anyone can reach out. For example, if someone in the community sees an individual who “appears to be homeless,” they can inform street outreach.
- IMPACT
 - LIHEAP continues
 - EMBRACE-assists people with water utilities (up to \$750). It is income based. 30 days of income documented and a termination notice. Only one person in the family needs to show SS card. Walk ins or phone calls only. It is a quick turnaround once all documents are in place.

VII. Adjourn

Next meeting: February 26th, 10:00-11:00 AM at Polk County River Place Room 1A

**Performance Measures Committee Meeting
Minutes – January 23, 2025
Teams Meeting Online 10:00 AM – 11:00 AM**

Attendees: Jennifer Miner, Amy Croll, Jeremy Orcutt, Jorie Hidri, KarLee Kearns, Kasperian Kittredge, Melissa O’Neil, Shawna M.; Susie McCarragher, Amber Thompkins, Patrick Schacherer, Ehren Stover-Wright

Strategic Plan Goals

Amy Croll with Homeward led discussion on measures recommended by Matt White to track the five-year strategic plan (draft plan attached). These are items that we typically track and should be able to measure them. Discussed #3 “Length of time from CI referral date until housed.” Recommended that target for those with vouchers be increased to 30-45 days. Plan to discuss goals in more details next meeting.



Performance
Measures for Strategi

Community Dashboard Update

Kasper reviewed updates to Community Dashboard which included adding a section regarding household type so that can identify the number of different households and age ranges of individuals experiencing homelessness.

Agenda for Next Meeting

- Strategic Plan Goals
- Preliminary PIT Count Data
- Quarterly Performance Measures
- **Next meeting: February 27, 2025 10:00-11:30**



OpportUNITY
HOUSING WORKGROUP MEETING
MEETING AGENDA



DATE: Monday, February 17, 2025
TIME: 1:00-2:00 PM
LOCATION: Zoom

TIME	ITEM	PRESENTER
1:00-1:05	Welcome	Rachel Ong - Habitat for Humanity Angie Arthur - Homeward
1:05-1:15	State Level Legislative Update	Dave Stone
1:15-1:45	Impact of Federal Funding Changes and Navigating Times of Change	All
1:45-2:00	Community Updates	All

Next Housing Work Group Meeting: Monday, **March 24, 2025 from 1:00-2:00PM. Please note the March meeting has been pushed back 1 week due to spring break.**

Notes:

The group provided round robin updates for both state and federal policy items. Reminder that there is a bi-weekly group that meets to discuss legislative issues related to the OpportUNITY workgroups. If you need the calendar series please email Hannah or Luke

Community Updates:

The Community Land Trust has a board of directors and has met to begin the process of legally establishing the nonprofit. HOME Inc. is proving support during this process.

The City of Des Moines is in the process of updating the Plan DSM. They have hired a consultant and are hoping for recommendations by end of March – early April.

Homeward continues to partner with The Community Foundation of Greater Des Moines on a 5 year plan to address homelessness. There will be a community meeting Thursday March 27th from 5:30-6:30pm. For more information and to register [click here.](#)

ISU Extension is hosting a housing conference. More information and registration can be [found here.](#)

OpportUNITY is a collective impact initiative fighting to reduce poverty and eliminate barriers that prevent central Iowans in Dallas, Polk, and Warren Counties from thriving.

CE Household Report: 01/01/2025-02/28/2025

Region: Not selected

Provider(s): Not selected

Intakes completed (EE)

CE Project (EE)	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
PHC - Coordinated Intake(1184)	179	151											330
PHC - Coordinated Intake (Post-Shelter Admission)(1185)	54	44											98
TOTAL	233	195											428

Assessments completed (CE Assessment)

Assessment Level	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Crisis Needs Assessment		1											1
Housing Needs Assessment	219	187											406
TOTAL	219	188											407

Prioritization Status	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Not Placed on Prioritization List	50	52											102
Placed on Prioritization List	169	136											305

SPDAT Type	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Client Refused (0 Score)	21	19											40
Family (v2.0)	1	3											4
Family (v3.0)	36	37											73
Single (v2.0)	3	1											4
Single (v3.0)	142	110											252
Youth (v2.0)	16	18											34

SPDAT Score / Need	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
PSH - Permanent Supportive Housing (8+)	135	121											256
RRH - Rapid Rehousing (4-7)	58	44											102
HP - Homelessness Prevention													
Diversion - No supports (0-3)	26	23											49

Removed from Prioritization List

Housing Status	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Housed	14	9											23
Not Housed	49	51	2										102
Average days to permanent housing	8	12											10
Average days on prioritization list	40	11	10										26

Project type used (Housed)	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Other Permanent Housing (OPH)	13	9											22
Rapid Rehousing (RRH)	1												1

Reason for removal (Not Housed)	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Client/Household cannot be found or contacted.	8												8
Client/Household needs to be re-assessed.		1											1
Client/Household no longer wishes to participate in Coordinated Entry	1												1
Client/Household self-resolved and is no longer homeless	1	3											4
NULL	39	47	2										88

CE Household Report: 01/01/2025-02/28/2025

Region: Not selected

Provider(s): Not selected

CE Events

Access Events	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Referral to Prevention Assistance project	3												3
Referral to scheduled Coordinated Entry Housing Need	222	189	1										411
Unique Household TOTAL	223	189	1										412
Referral Events	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Referral to Emergency Shelter bed opening	41	32											72
Referral to Housing Navigation project or services	1	2											3
Referral to Joint TH-RRH project/unit/resource opening		1											1
Referral to post-placement/follow-up case management	13	6											19
Referral to PSH project resource opening		2											2
Referral to RRH project resource opening	9	7											16
Referral to Street Outreach project or services	3	3											6
Unique Household TOTAL	65	51											115
Event Details	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Problem Solving/Diversion/Rapid Resolution intervention Client housed/re-housed in a safe alternative													
Referral to post-placement/follow-up case management Enrolled in Aftercare project													
Referral Results	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
ES Successful referral: client accepted	17	14											30
ES Unsuccessful referral: client rejected	16	9											25
TH-RRH Successful referral: client accepted		1											1
PP/CM Successful referral: client accepted	8	4											12
PP/CM Unsuccessful referral: client rejected		1											1
PP/CM Unsuccessful referral: provider rejected	1												1
PSH Successful referral: client accepted		1											1
RRH Successful referral: client accepted	5	4	1										10
RRH Unsuccessful referral: provider rejected	1												1
SO Successful referral: client accepted		2											2
NULL Successful referral: client accepted		3											3
NULL Unsuccessful referral: client rejected		1											1
NULL Unsuccessful referral: provider rejected	1	1											2

CE Household Report: 01/01/2025-02/28/2025 (Single Individuals)

Region: Not selected

Intakes completed (EE)

CE Project (EE)	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
PHC - Coordinated Intake(1184)	119	95											214
PHC - Coordinated Intake (Post-Shelter Admission)(1185)	51	42											93
TOTAL	170	137											307

Assessments completed (CE Assessment)

Assessment Level	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Crisis Needs Assessment		1											1
Housing Needs Assessment	166	127											293
TOTAL	166	128											294

Prioritization Status	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Not Placed on Prioritization List	35	35											70
Placed on Prioritization List	131	93											224

SPDAT Type	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Client Refused (0 Score)	18	16											34
Family (v2.0)	0	0											0
Family (v3.0)	2	2											4
Single (v2.0)	3	1											4
Single (v3.0)	127	93											220
Youth (v2.0)	16	16											32

SPDAT Score / Need	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
PSH - Permanent Supportive Housing (8+)	91	76											167
RRH - Rapid Rehousing (4-7)	55	33											88
HP - Homelessness Prevention													
Diversion - No supports (0-3)	20	19											39

Removed from Prioritization List

Housing Status	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Housed	12	8											20
Not Housed	35	31	2										68
Average days to permanent housing	15	30											24
Average days on prioritization list	69	29	10										51

Project type used (Housed)	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Other Permanent Housing (OPH)	11	8											19
Rapid Rehousing (RRH)	1												1

Reason for removal (Not Housed)	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Client/Household cannot be found or contacted.	7												7
Client/Household needs to be re-assessed.		1											1
Client/Household no longer wishes to participate in Coordinated Entry	1												1
Client/Household self-resolved and is no longer homeless	0	2											2
NULL	27	28	2										57

CE Household Report: 01/01/2025-02/28/2025 (Single Individuals)

Region: Not selected

CE Events

Access Events	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Referral to Prevention Assistance project	0												0
Referral to scheduled Coordinated Entry Housing Need	168	134	1										302
Unique Household TOTAL	168	134	1										302
Referral Events	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Referral to Emergency Shelter bed opening	37	22											58
Referral to Housing Navigation project or services	1	2											3
Referral to Joint TH-RRH project/unit/resource opening		0											0
Referral to post-placement/follow-up case management	13	5											18
Referral to PSH project resource opening		1											1
Referral to RRH project resource opening	7	7											14
Referral to Street Outreach project or services	3	3											6
Unique Household TOTAL	59	39											97
Event Details	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Problem Solving/Diversion/Rapid Resolution intervention Client housed/re-housed in a safe alternative													
Referral to post-placement/follow-up case management Enrolled in Aftercare project													
Referral Results	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
ES Successful referral: client accepted	15	11											25
ES Unsuccessful referral: client rejected	15	7											22
TH-RRH Successful referral: client accepted		0											0
PP/CM Successful referral: client accepted	8	4											12
PP/CM Unsuccessful referral: client rejected		0											0
PP/CM Unsuccessful referral: provider rejected	1												1
PSH Successful referral: client accepted		0											0
RRH Successful referral: client accepted	5	3	1										9
RRH Unsuccessful referral: provider rejected	1												1
SO Successful referral: client accepted		2											2
NULL Successful referral: client accepted		2											2
NULL Unsuccessful referral: client rejected		1											1
NULL Unsuccessful referral: provider rejected	0	0											0

CE Household Report: 01/01/2025-02/28/2025 (Family Household)

Region: Not selected

Intakes completed (EE)

CE Project (EE)	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
PHC - Coordinated Intake(1184)	60	56											116
PHC - Coordinated Intake (Post-Shelter Admission)(1185)	3	2											5
TOTAL	63	58											121

Assessments completed (CE Assessment)

Assessment Level	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Crisis Needs Assessment		0											0
Housing Needs Assessment	53	59											112
TOTAL	53	59											112

Prioritization Status	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Not Placed on Prioritization List	15	17											32
Placed on Prioritization List	38	42											80

SPDAT Type	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Client Refused (0 Score)	3	3											6
Family (v2.0)	1	3											4
Family (v3.0)	34	34											68
Single (v2.0)	0	0											0
Single (v3.0)	15	17											32
Youth (v2.0)	0	2											2

SPDAT Score / Need	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
PSH - Permanent Supportive Housing (8+)	44	44											88
RRH - Rapid Rehousing (4-7)	3	11											14
HP - Homelessness Prevention													
Diversion - No supports (0-3)	6	4											10

Removed from Prioritization List

Housing Status	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Housed	2	1											3
Not Housed	14	20	0										34
Average days to permanent housing													
Average days on prioritization list		0											0

Project type used (Housed)	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Other Permanent Housing (OPH)	2	1											3
Rapid Rehousing (RRH)	0												0

Reason for removal (Not Housed)	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Client/Household cannot be found or contacted.	1												1
Client/Household needs to be re-assessed.		0											0
Client/Household no longer wishes to participate in Coordinated Intake	0												0
Client/Household self-resolved and is no longer homeless	1	1											2
NULL	12	19	0										31

CE Household Report: 01/01/2025-02/28/2025 (Family Household)

Region: Not selected

CE Events

Access Events	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Referral to Prevention Assistance project	3												3
Referral to scheduled Coordinated Entry Housing Need	54	56	0										110
Unique Household TOTAL	55	56	0										111
Referral Events	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Referral to Emergency Shelter bed opening	4	10											14
Referral to Housing Navigation project or services	0	0											0
Referral to Joint TH-RRH project/unit/resource opening		1											1
Referral to post-placement/follow-up case management	0	1											1
Referral to PSH project resource opening		1											1
Referral to RRH project resource opening	2	0											2
Referral to Street Outreach project or services	0	0											0
Unique Household TOTAL	6	12											18
Event Details	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Problem Solving/Diversion/Rapid Resolution intervention Client housed/re-housed in a safe alternative													
Referral to post-placement/follow-up case management Enrolled in Aftercare project													
Referral Results	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
ES Successful referral: client accepted	2	3											5
ES Unsuccessful referral: client rejected	1	2											3
TH-RRH Successful referral: client accepted		1											1
PP/CM Successful referral: client accepted	0	0											0
PP/CM Unsuccessful referral: client rejected		1											1
PP/CM Unsuccessful referral: provider rejected	0												0
PSH Successful referral: client accepted		1											1
RRH Successful referral: client accepted	0	1	0										1
RRH Unsuccessful referral: provider rejected	0												0
SO Successful referral: client accepted		0											0
NULL Successful referral: client accepted		1											1
NULL Unsuccessful referral: client rejected		0											0
NULL Unsuccessful referral: provider rejected	1	1											2

CE Household Report: 01/01/2025-02/28/2025 (Youth Subset - 18 to 24)

Region: Not selected

Intakes completed (EE)

CE Project (EE)	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
PHC - Coordinated Intake(1184)	23	19											42
PHC - Coordinated Intake (Post-Shelter Admission)(1185)	5	7											12
TOTAL	28	26											54

Assessments completed (CE Assessment)

Assessment Level	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Crisis Needs Assessment		0											0
Housing Needs Assessment	26	25											51
TOTAL	26	25											51

Prioritization Status	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Not Placed on Prioritization List	13	9											22
Placed on Prioritization List	13	16											29

SPDAT Type	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Client Refused (0 Score)	3	1											4
Family (v2.0)	0	0											0
Family (v3.0)	6	7											13
Single (v2.0)	0	0											0
Single (v3.0)	2	0											2
Youth (v2.0)	15	17											32

SPDAT Score / Need	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
PSH - Permanent Supportive Housing (8+)	9	14											23
RRH - Rapid Rehousing (4-7)	12	9											21
HP - Homelessness Prevention													
Diversion - No supports (0-3)	5	2											7

Removed from Prioritization List

Housing Status	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Housed	2	0											2
Not Housed	12	12	0										24
Average days to permanent housing	2												1.5
Average days on prioritization list	24	5											15

Project type used (Housed)	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Other Permanent Housing (OPH)	2	0											2
Rapid Rehousing (RRH)	0												0

Reason for removal (Not Housed)	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Client/Household cannot be found or contacted.	1												1
Client/Household needs to be re-assessed.		0											0
Client/Household no longer wishes to participate in Coordinated Intake	0												0
Client/Household self-resolved and is no longer homeless	0	2											2
NULL	11	10	0										21

CE Household Report: 01/01/2025-02/28/2025 (Youth Subset - 18 to 24)

Region: Not selected

CE Events

Access Events	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Referral to Prevention Assistance project	0												0
Referral to scheduled Coordinated Entry Housing Need	26	25	1										51
Unique Household TOTAL	26	25	1										51
Referral Events	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Referral to Emergency Shelter bed opening	6	4											9
Referral to Housing Navigation project or services	0	0											0
Referral to Joint TH-RRH project/unit/resource opening		1											1
Referral to post-placement/follow-up case management	0	0											0
Referral to PSH project resource opening		0											0
Referral to RRH project resource opening	1	0											1
Referral to Street Outreach project or services	0	0											0
Unique Household TOTAL	7	4											10
Event Details	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
Problem Solving/Diversion/Rapid Resolution intervention Client housed/re-housed in a safe alternative													
Referral to post-placement/follow-up case management Enrolled in Aftercare project													
Referral Results	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	YTD
ES Successful referral: client accepted	3	2											4
ES Unsuccessful referral: client rejected	2	1											3
TH-RRH Successful referral: client accepted		1											1
PP/CM Successful referral: client accepted	0	0											0
PP/CM Unsuccessful referral: client rejected		0											0
PP/CM Unsuccessful referral: provider rejected	0												0
PSH Successful referral: client accepted		0											0
RRH Successful referral: client accepted	0	1	0										1
RRH Unsuccessful referral: provider rejected	0												0
SO Successful referral: client accepted		0											0
NULL Successful referral: client accepted		0											0
NULL Unsuccessful referral: client rejected		0											0
NULL Unsuccessful referral: provider rejected	0	0											0

February 18, 2025

Nathan Simpson, CEO
Primary Health Care, Inc.
1200 University Ave Ste. 200
Des Moines, IA 50309

Dear Mr. Simpson,

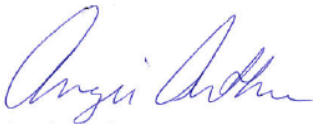
I am pleased to write this letter in support of Primary Health Care's (PHC) Supportive Services for Veteran Families Grant application to the Veterans Administration. PHC Supportive Services for Veteran Families grant assists homeless or near homeless Veterans and their families gain or maintain permanent housing as they work towards goals that will ensure their long-term housing stability.

Homeward serves as Polk County's homelessness planning organization, forging strategic partnerships between homelessness organizations, community partners, government officials, and people experiencing homelessness. Our work is to ensure that Polk County residents rarely experience homelessness at all and that their stay in homelessness is a brief, one-time experience when it does occur. We recognize the need for services and housing for our homeless population and believe in the work of Primary Health Care. Primary Health Care's experience and resources to provide case management and connection to housing is top notch in our community.

PHC is the only SSVF grantee that serves the six counties in Central Iowa (Polk, Dallas, Story, Warren, Jasper and Marshall) and has served these communities over the last twelve years. PHC is the Centralized Intake (CI) for Polk County and has an SSVF staff member that ensures that all Veterans have utilized the CES and are entered into HMIS. The SSVF Program Manager has 4 years of experience with CI and provides guidance for the SSVF team in collaboration with the CI Program Manager. PHC works closely with other Veteran providers in the community and regularly attends the monthly Veteran by name list meeting. PHC also co-leads the annual PIT count in Polk County each January. PHC's Chief Executive Officer previously sat on the Homeward Board of Directors, and other PHC leadership regularly participate in multiple CoC committee meetings including strategic planning initiatives.

The collaborations formed between this program and other agencies in the community have been highly successful at making a difference in the lives of homeless and near homeless Veterans in Central Iowa. I wish you the best of luck with this application and look forward to continued involvement with your program in the future.

Sincerely,



Angie Arthur
Executive Director