

#### **Homeward Board Meeting**

November 13, 2023 / 12:00 PM- 3:00 PM RiverPlace - 2309 Euclid Avenue, Room 1A \*\*\*IN PERSON\*\*\*

- 1. Welcome and Introductions
- 2. Approve Agenda\*
- 3. Consent Items\*
  - 3.1. Homeward October 2023 Meeting Minutes
  - 3.2. Homeward September 2023 Financial Statement
  - 3.3. Finance Committee Minutes
  - 3.4. Director Advisory Council Minutes
  - 3.5. Centralized Intake October Monthly Report
- 4. Gap Analysis and Centralized Intake Review Jim Cain
- 5. Executive Director's Report Angie Arthur
- 6. Business
  - 6.1. DART Funding and Service Implications Amanda Wanke
  - 6.2. Performance Measures Patrick Schacherer
  - 6.3. Des Moines Public Library Community Resource Specialist Ashlan Lippert
- 7. Public Comment/Announcements
- 8. Adjournment

Next Meeting is December 11, 2023











#### **Homeward Board Meeting Minutes**

Monday, October 9, 2023 12:00 p.m. Polk County River Place

#### **BOARD MEMBERS PRESENT**

Alyson Simmons, Angie Dethlefs-Trettin, Pastor Frederick Gaddy, Dennis Henderson, Tony Montgomery, Annie Uetz, Charles Hill, Amber Lewis, Tami Nielsen, Lori Jensen, Whitni Warnke, Nathan Simpson, Rebecca Foster, Lyn Wilson, and Lorna Garcia.

#### **BOARD MEMBERS ABSENT**

Jill Padgett, Ehren Stover-Wright, Amanda Wanke, Katie Snell, Brett Burk, David Weidt, Jennifer Miner, and Manisha Paudel.

#### **GUESTS**

Melissa Vine, Melissa O'Neil, Cynthia Latcham, Shelby Ridley, Lisa Behrends, and Patrick Schacherer.

#### **STAFF**

Angie Arthur and Jim Cain

#### **CALL TO ORDER + INTRODUCTIONS**

Annie Uetz called the meeting to order at 12:06 p.m.

#### APPROVAL OF AGENDA

A motion was made by Angie Dethlefs-Trettin to approve the agenda. Seconded by Tony Montgomery. Carried.

#### APPROVAL OF CONSENT AGENDA

A request was made to title the minutes more clearly from the Directors Advisory Council. A motion was made by Fred Gaddy to approve the consent agenda items. Seconded by Nathan Simpson. Carried.

#### FINANCE COMMITTEE

Tony Montgomery reviewed the draft accounting policies and procedures included in the board packet. A suggestion was made modify responsibility #6 under Executive Director responsibilities to "Reviews and approves all contracts under \$500,000 in consultation with board chairperson and the consultation be documented in writing (e.g., by email)". A question was asked as to which option in blue under the cash receipts process (p.7) was being recommended. Angie Arthur clarified that it was the first option. The Finance Committee moves to approve the draft accounting policies and procedures. Carried

#### **GAPS ANALYSIS AND CENTRALIZED INTAKE REVIEW**

Jim provided an overview of the gaps analysis and centralized intake assessment being completed by Matt White of Housing Innovations. Jim mentioned that six representatives from







agencies who interface will be interviewed as part of the CI assessment and that HMIS data will be used in the gaps analysis/system modeling. Jim also mentioned that Matt will be in town November 6<sup>th</sup> and 7<sup>th</sup> to present initial findings to the CI Work Team and Directors Advisory Council.

#### **UPDATE ON 2023 NOFO COMPETITION**

Angie shared that all the CoC NOFO application was submitted the end of September. She thanked the folks who helped with answering questions and editing the submission. The timing of when awards are announced is unknown. Jim mentioned that one new DV rapid rehousing project was included in the application to HUD. Jim also mentioned that as usual completing the application provided an overview of the system and areas where change could be made. Jim stated he will be meeting with representatives of CI and CFI Domestic Violence Services in a couple of weeks to discuss the possibility of restarting of monthly meetings, suspended during COVID, to ensure DV survivors have access to housing and services available to the general population of people experiencing homelessness.

#### **EXECUTIVE DIRECTOR'S REPORT**

- Amy Croll has been hired as the Community Engagement Coordinator. She started mid-September. We are excited to have her on the Homeward team.
- Abbey Barrow's last day with Homeward was September 26<sup>th</sup>.
- Angie attended a Substance Abuse Mental Health Services Administration (SAMHSA)
  meeting the end of August in Rockville MD. The meeting focused on the integration of
  Housing First and Recovery Housing. A draft report with recommendations from the
  meeting has been shared with attendees. Angie will share the finalized report.
- Angie attended the Iowa Housing Conference in Cedar Rapids
- In November, Angle is attending Wells Fargo Non-Profit Academy event in Charlotte, NC. She is participating on a panel.
- The State recommended the Iowa Council on Homelessness be eliminate
- Extreme Weather Meeting with Polk County Emergency Management Warming and cooling centers open regarding of weather (ex. snow storm) are needed.
- Angie is participating in joint Meetings with the Community Foundation, UWCI, DSM, DMPD, Polk County, and Homeward.
- Operationally, we are finalizing our employee handbook. Additional, The Finance Committee approved moving \$100,000 into an 8 month CD at 5.5%
- Communication Homeward released is annual report. It can be found on our website.
   Angie spoke at the Ground Breaking Ceremony for Monarch Apartments

#### **BUSINESS**

Melissa Vine, executive director of The Beacon, presented on The Beacon's expanded housing and services for women exiting prison or jail, including women with children. Cynthai Latcham, president of Anawim Housing, presented **on** permanent supportive housing, harm reduction, and housing first.

#### **PUBLIC COMMENTS/ANNOUNCEMENTS**

A position for the opioid settlement fund manager has been posted by Polk County.



- Steve Eggleston with the Des Moines HUD office is retiring by the end of the year. The hiring role for this position has begun.
- Opening Doors is Wednesday, November 15<sup>th</sup>. The event is from 5 p.m. to 7 p.m. at Curate. The event is in appreciation of the local service providers. Please let Angie Arthur or Ehren Stover-Wright know if you want to attend.
- October is Domestic Violence Awareness Month. Oct 19th is wear purple day.

#### **ADJOURNMENT**

With no further business to conduct, the meeting was adjourned.

The next Homeward Board Meeting will be on Monday, November 13th, 2023 at 12:00pm.



Accountants' Compilation Report

To the Board of Directors of:

Homeward Iowa 505 Fifth Avenue, Suite 1010 Des Moines, IA 50309

Management is responsible for the accompanying financial statements of Homeward Iowa which comprise the Statement of Assets, Liabilities, and Net Assets- Modified Cash Basis as of September 30, 2023, and the related Statement of Revenues and Expenses- Modified Cash Basis for the three months ended September 30, 2023, in accordance with the modified cash basis of accounting, and for determining that the modified cash basis of accounting is an acceptable financial reporting framework. We have performed compilation engagements in accordance with Statements on Standards for Accounting and Review Services promulgated by the Accounting and Review Services Committee of the AICPA. We did not audit or review the financial statements nor were we required to perform any procedures to verify the accuracy or completeness of the information provided by management. Accordingly, we do not express an opinion, a conclusion, nor provide any form of assurance on these financial statements.

The financial statements are prepared in accordance with the modified cash basis of accounting, which is a basis of accounting other than accounting principles generally accepted in the United States of America.

Management has elected to omit substantially all the disclosures ordinarily included in financial statements prepared in accordance with the modified cash basis of accounting. If the omitted disclosures were included in the financial statements, they might influence the user's conclusions about the Company's Assets, Liabilities, Net Assets, Revenues, and Expenses. Accordingly, the financial statements are not designed for those who are not informed about such matters.

The supplementary information contained in the Statement of Revenues and Expenses – Budget vs Actual for the one and three months ended September 30, 2023 is presented for purposed of additional analysis and is not a required part of the basic financial statements. Such information is the responsibility of management. The supplementary information was subject to our compilation engagement. We have not audited or reviewed the supplementary information and do not express an opinion, a conclusion, nor provide any assurance on such information.

We are not independent with respect to Homeward Iowa.

Tarbell & Co., P.L.C.

West Des Moines, IA A Certified Public Accounting Firm

Tarbell & CO., P.L.C.

September 17, 2023

FAX: 641.594.4468

## **Homeward Iowa** Statement of Assets, Liabilities, and Net Assets Modified Cash Basis

|                                                                  | Sep 30, 23             |
|------------------------------------------------------------------|------------------------|
| ASSETS                                                           |                        |
| Current Assets Checking/Savings                                  |                        |
| 102 · Operational checking account                               | 8,000.98               |
| 104 · Business primary share savings                             | 100.00                 |
| 106 · Ultra business money market                                | 261,750.06<br>3,301.37 |
| 108 · Youth action council checking<br>110 · Online app checking | 269.51                 |
| Total Checking/Savings                                           | 273,421.92             |
| Accounts Receivable                                              |                        |
| 120 · Accounts Receivable                                        | 10,397.80              |
| Total Accounts Receivable                                        | 10,397.80              |
| Other Current Assets                                             |                        |
| 111 · CCCU CD- 2109                                              | 251,729.45             |
| 112 · CCCU CD- 2321                                              | 100,217.39             |
| Total Other Current Assets                                       | 351,946.84             |
| Total Current Assets                                             | 635,766.56             |
| TOTAL ASSETS                                                     | 635,766.56             |
| LIABILITIES & EQUITY                                             |                        |
| Liabilities                                                      |                        |
| Current Liabilities Other Current Liabilities                    |                        |
| 235 · ARPA Deferred Revenue                                      | 303,160.95             |
| Total Other Current Liabilities                                  | 303,160.95             |
| Total Current Liabilities                                        | 303,160.95             |
| Total Liabilities                                                | 303,160.95             |
| Equity                                                           |                        |
| 290 · Unrestricted Net Assets                                    | 265,897.80             |
| Net Income                                                       | 66,707.81              |
| Total Equity                                                     | 332,605.61             |
| TOTAL LIABILITIES & EQUITY                                       | 635,766.56             |
|                                                                  |                        |

# Homeward Iowa Statement of Revenues and Expenses

**Modified Cash Basis** 

|                                                                     | Jul - Sep 23         |
|---------------------------------------------------------------------|----------------------|
| Ordinary Income/Expense<br>Income                                   |                      |
| 301 · Polk County investment                                        | 75,000.00            |
| 306 · Investment interest income                                    | 4,707.65             |
| 312 · City of Des Moines                                            | 71,839.05            |
| 313 · HUD Planning Grant<br>377 · Individual donations              | 51,507.57<br>20.00   |
| Total Income                                                        | 203,074.27           |
| Expense                                                             | ,                    |
| Program Commitments                                                 |                      |
| 417 · Intergenerational Homeless Stud                               | 12,500.00            |
| 418 · Community Case Manager Pilot                                  | 18,750.00            |
| 491 · Youth Action Council                                          | 3,128.14             |
| 590 · Centralized Intake                                            | 12,500.01            |
| Total Program Commitments                                           | 46,878.15            |
| Professional Fees                                                   | 4.000.00             |
| 502 · Accounting services                                           | 1,000.00             |
| Total Professional Fees                                             | 1,000.00             |
| Staff Costs                                                         | 00.407.00            |
| 511 · Salaries                                                      | 60,137.82            |
| 512 · Employee benefits<br>514 · Payroll taxes                      | 1,839.40<br>5,482.59 |
| 515 · Retirement plan                                               | 1,782.27             |
| 522 · PEO                                                           | 2,499.90             |
| 589 · Mileage                                                       | 137.07               |
| Total Staff Costs                                                   | 71,879.05            |
| Insurances<br>525 · Workers compensation                            | 34.59                |
| Total Insurances                                                    | 34.59                |
| Office Expenses                                                     |                      |
| 530 · Parking                                                       | 383.65               |
| 531 · Office material and supplies                                  | 290.59               |
| 532 · Office rent                                                   | 6,000.00             |
| 534 · Telephone/internet                                            | 169.46               |
| 535 · Filing fees                                                   | 62.50                |
| Total Office Expenses                                               | 6,906.20             |
| Technology                                                          | 2.420.70             |
| 541 · Equipment maintenance<br>543 · Equipment replacement/software | 2,130.70<br>440.25   |
| • • •                                                               |                      |
| Total Technology                                                    | 2,570.95             |
| Education/Advocacy                                                  | 464.00               |
| 573 · Advertising/marketing<br>575 · Electronic media               | 164.20<br>424.65     |
|                                                                     |                      |
| Total Education/Advocacy                                            | 588.85               |
| Staff and Board Development                                         | 2.14                 |
| 581 · Dues/subscriptions/memberships 582 · Continuing education     | 1,359.38             |
| 583 · Board and committe meetings                                   | 3,027.15             |
| 585 · Strategic Planning/ED Transitio                               | 2,120.00             |
| Total Staff and Board Development                                   | 6,508.67             |
| Total Expense                                                       | 136,366.46           |
| et Ordinary Income                                                  | 66,707.81            |
| ncome                                                               | 66,707.81            |
| TOOTIG                                                              |                      |

## **Homeward Iowa** Statement of Revenues and Expenses - Budget vs Actual Modified Cash Basis

|                                       | Sep 23    | Budget    | Jul - Sep 23 | YTD Budget | Annual Budget |
|---------------------------------------|-----------|-----------|--------------|------------|---------------|
| Ordinary Income/Expense               |           |           |              |            |               |
| Income                                |           |           |              |            |               |
| 301 · Polk County investment          | 0.00      | 6,250.00  | 75,000.00    | 18,750.00  | 75,000.00     |
| 306 · Investment interest income      | 2,510.93  | 0.00      | 4,707.65     | 0.00       | 0.00          |
| 312 · City of Des Moines              | 31,777.14 | 12,500.00 | 71,839.05    | 37,500.00  | 150,000.00    |
| 313 · HUD Planning Grant              | 0.00      | 10,978.75 | 51,507.57    | 32,936.25  | 131,745.00    |
| 376 · Unrestricted funding            | 0.00      | 6,250.00  | 0.00         | 18,750.00  | 75,000.00     |
| 377 · Individual donations            | 20.00     | 250.00    | 20.00        | 750.00     | 3,000.00      |
| 378 · Restricted funding              | 0.00      | 1,250.00  | 0.00         | 3,750.00   | 15,000.00     |
| Total Income                          | 34,308.07 | 37,478.75 | 203,074.27   | 112,436.25 | 449,745.00    |
| Expense                               |           |           |              |            |               |
| Program Commitments                   |           |           |              |            |               |
| 410 · Point in Time                   | 0.00      | 166.66    | 0.00         | 499.99     | 2,000.00      |
| 417 · Intergenerational Homeless Stud | 12,500.00 | 1,870.25  | 12,500.00    | 5,610.75   | 22,443.00     |
| 418 · Community Case Manager Pilot    | 0.00      | 6,250.00  | 18,750.00    | 18,750.00  | 75,000.00     |
| 491 · Youth Action Council            | 1,586.65  | 500.00    | 3,128.14     | 1,500.00   | 6,000.00      |
| 590 · Centralized Intake              | 4,166.67  | 4,166.67  | 12,500.01    | 12,500.00  | 50,000.00     |
| 591 · CoC Training                    | 0.00      | 250.00    | 0.00         | 750.00     | 3,000.00      |
| Total Program Commitments             | 18,253.32 | 13,203.58 | 46,878.15    | 39,610.74  | 158,443.00    |
| Professional Fees                     |           |           |              |            |               |
| 501 · Misc professional fees          | 0.00      | 833.34    | 0.00         | 2,500.00   | 10,000.00     |
| 502 · Accounting services             | 1,000.00  | 600.00    | 1,000.00     | 1,800.00   | 7,200.00      |
| 503 · Audit fees                      |           | 833.33    | 0.00         | 2,500.00   | 10,000.00     |
| Total Professional Fees               | 1,000.00  | 2,266.67  | 1,000.00     | 6,800.00   | 27,200.00     |
| Staff Costs                           |           |           |              |            |               |
| 511 · Salaries                        | 27,120.87 | 20,087.15 | 60,137.82    | 60,261.43  | 241,045.70    |
| 512 · Employee benefits               | 880.90    | 1,666.66  | 1,839.40     | 5,000.00   | 20,000.00     |
| 514 · Payroll taxes                   | 2,436.73  | 1,536.67  | 5,482.59     | 4,610.00   | 18,440.00     |
| 515 · Retirement plan                 | 885.50    | 1,004.36  | 1,782.27     | 3,013.07   | 12,052.29     |
| 522 · PEO                             | 453.14    | 575.00    | 2,499.90     | 1,725.00   | 6,900.00      |
| 589 · Mileage                         | 0.00      | 41.67     | 137.07       | 125.00     | 500.00        |
| Total Staff Costs                     | 31,777.14 | 24,911.51 | 71,879.05    | 74,734.50  | 298,937.99    |
| Insurances                            |           |           |              |            |               |
| 523 · D & O                           | 0.00      | 116.66    | 0.00         | 350.00     | 1,400.00      |
| 524 · General liability and rental    | 0.00      | 20.83     | 0.00         | 62.50      | 250.00        |
| 525 · Workers compensation            | 0.00      | 63.34     | 34.59        | 190.01     | 760.00        |
| Total Insurances                      | 0.00      | 200.83    | 34.59        | 602.51     | 2.410.00      |

Page 1 See Accountant's Compilation Report

## **Homeward Iowa** Statement of Revenues and Expenses - Budget vs Actual Modified Cash Basis

|                                       | Sep 23     | Budget    | Jul - Sep 23 | YTD Budget | Annual Budget |
|---------------------------------------|------------|-----------|--------------|------------|---------------|
| Office Expenses                       |            |           |              |            |               |
| 530 · Parking                         | 172.95     | 255.00    | 383.65       | 765.00     | 3,060.00      |
| 531 · Office material and supplies    | 0.00       | 58.34     | 290.59       | 175.00     | 700.00        |
| 532 · Office rent                     | 1,500.00   | 1,500.00  | 6,000.00     | 4,500.00   | 18,000.00     |
| 534 · Telephone/internet              | 109.46     | 125.00    | 169.46       | 375.00     | 1,500.00      |
| 535 Filing fees                       | 30.00      | 16.66     | 62.50        | 50.00      | 200.00        |
| 536 · Postage                         | 0.00       | 16.67     | 0.00         | 50.00      | 200.00        |
| 537 · Printing expense                | 0.00       | 41.66     | 0.00         | 125.00     | 500.00        |
| Total Office Expenses                 | 1,812.41   | 2,013.33  | 6,906.20     | 6,040.00   | 24,160.0      |
| Technology                            |            |           |              |            |               |
| 541 · Equipment maintenance           | 2,130.70   | 450.00    | 2,130.70     | 1,350.00   | 5,400.00      |
| 543 · Equipment replacement/software  | 45.00      | 250.00    | 440.25       | 750.00     | 3,000.00      |
| 544 · Data for HMIS                   | 0.00       | 666.67    | 0.00         | 2,000.01   | 8,000.00      |
| Total Technology                      | 2,175.70   | 1,366.67  | 2,570.95     | 4,100.01   | 16,400.0      |
| Education/Advocacy                    |            |           |              |            |               |
| 573 · Advertising/marketing           | 0.00       | 416.66    | 164.20       | 1,249.99   | 5,000.00      |
| 575 · Electronic media                | 424.65     | 83.34     | 424.65       | 250.00     | 1,000.00      |
| 580 · Tickets                         | 0.00       | 166.66    | 0.00         | 499.99     | 2.000.00      |
| 593 · eNewsletter                     | 0.00       | 20.83     | 0.00         | 62.50      | 250.00        |
| Total Education/Advocacy              | 424.65     | 687.49    | 588.85       | 2,062.48   | 8,250.0       |
| Staff and Board Development           |            |           |              |            |               |
| 581 · Dues/subscriptions/memberships  | 1.07       | 50.00     | 2.14         | 150.00     | 600.00        |
| 582 · Continuing education            | 274.87     | 666.66    | 1,359.38     | 2,000.00   | 8,000.00      |
| 583 · Board and committe meetings     | 3,009.15   | 166.67    | 3,027.15     | 500.00     | 2,000.00      |
| 585 · Strategic Planning/ED Transitio | 0.00       | 416.66    | 2,120.00     | 1,250.00   | 5,000.00      |
| Total Staff and Board Development     | 3,285.09   | 1,299.99  | 6,508.67     | 3,900.00   | 15,600.0      |
| otal Expense                          | 58,728.31  | 45,950.07 | 136,366.46   | 137,850.24 | 551,400.9     |
| Ordinary Income                       | -24,420.24 | -8,471.32 | 66,707.81    | -25,413.99 | -101,655.9    |
| ome                                   | -24,420.24 | -8,471.32 | 66,707.81    | -25,413.99 | -101,655.9    |



**Finance Committee Chair: Tony Montgomery Homeward Board** 

October 3, 2023 (8:00 AM- 9:00 AM)

#### **Agenda**

1. Welcome

Attendance: Angie Arthur, Brian Willem, Tony Montgomery

- Review and discussion.
- Financials
  - July and August 2023 (see attached report)
    - a. Reviewed 07/2023 and 08/2023 Financials
    - b. No significant items or variances from expectations/plan
    - c. Questions for accountant/Tarbell:
    - d. Why modified cash basis?
    - e. What items are accrual?
    - f. JE15: \$22,009,48 from Acct Receivable to Unrestricted Net Assets
- Minutes
  - a. No minutes to review from 07/05/2023 Meeting; Reviewed with no comment
- Revenue
  - ARP Funding
  - HUD Planning Grant
    - a. Will be submitting last draw for current grant
    - b. Expecting new grant to be effective 12/2023; beginning drawing again after approval
  - Foundation Grants
    - a. Submitted two grants to Nationwide; waiting for response but
      - o \$45K for general funds
      - o \$25K for gap analysis
- Fiscal Policies and Procedures Review\*
  - a. Continued development of the Policies and Procedures
  - b. Additional updates from last version
  - c. Action: Finance Committee approval of Fiscal Policy and Procedures. Brian moved; Tony second
  - d. Next steps: Forward to BOD for approval at 10/2023 meeting
- Other
- a. Discussion of next year's audit and will it trigger a A-133









- 3. Monthly Update on Continuum of Care
  - a. Gap analysis work
  - b. Review of Centralized Intake
- 4. Adjourn

Next meeting: November 7, 2023







## Homeward's Director Advisory Council Meeting Minutes

October 3, 2023 11am-Noon River Place, Room 3

**In Attendance:** Dee Henriquez, Shelby Ridley, Carrie Woerdeman, Angie Arthur, Emily Osweiler, Jim Cain, Jennifer Miner, Joy Ehle, Cole Lindholm, Leon Negen, Ashlan Lippert, Cindy Rybolt, Pat Schacherer, Kiana Hines, Lisa Behrends, Cynthia Latcham, Caroline Gathright, Lori A Rinehart, Katie Kamienski

- I. The meeting was called to order at 11am.
- II. Both August's (8/1/23) and September's (9/5/23) minutes were approved. Leon Negen motioned and Cynthia Latcham seconded.
- III. Discussion
  - A. Jim Cain submitted the NOFA totaling \$4.7m. There was a DV Bonus that CFI applied for \$460k for RRH for survivors of domestic violence. Jim reported that the application is always a good opportunity to look at what/how we are doing and see what things may need to change. He made a list of observations.
  - B. Angie Arthur shared that there was a request from funders to better understand the gaps in our homeless systems. With funding likely from Nationwide (was requested, waiting on award), Matt White with Housing Innovations will undergo a quantitative process using data, trends, community conversations, and input from downtown employers. He will work to see how someone moves through the system and how long it takes. He also brings best practices with him. He can do some predictive modeling on what needs to be added and the cost it would take to add those recommendations. He will also be reviewing centralized intake as it has been our community's process for the past 8 years. He will be on our agenda for November to share more.
  - C. Task Force Updates- these two groups came out of the Drake Unsheltered Study, all are welcome to join
    - 1. Women's Shelter Group- looking into how women interact with the system, completed a deep dive into the numbers at CISS, Beacon, CFI, New Directions
      - a. Leon Negen and Cole Lindholm from Hope Ministries were present and used this opportunity to share about the women & children shelter they are currently developing.
        - 3800 E. Douglas (at Hubbell intersection)
        - 50k square feet facility will include residential space, classrooms, learning center, salon, fitness center, and more
        - 100 beds: 50 emergency shelter beds (30 days, with opportunities for extension to 60 or 90 days), 50 long-term recovery beds (2 years)
        - Intake M-F afternoon phone/in-person, not necessary to be clean- but will do a UA, same-day check-in, screening out violence and sex offenses
        - Single women or women with kids up through age 17 (child will become client themselves and boys would transition to Door of Faith)

- Dorms will have shared bathroom and living space, families have own bedrooms, designs and different entrances to allow for flexible sizing
- Elizabeth Spratt will be ED
- Hoping to begin operating in November 2024

#### 2. Systems Streamline Group

- a. The group identified systems and plans to map each system by having in-person conversations with providers in those spaces
- b. Chose to start with mental health
- c. Clients are working in a broken system, the goal is to map how everyone intersects and flows and how can we bring everyone together.
- d. Group will meet with mental health experts identified in these systems and will interview them. Group will bring back tips and info to full Director Advisory Council as there will hopefully we ways to make things more efficient for our clients. To be continued.
- e. Starting with outpatient mental health and then will move to inpatient mental health
- IV. Old Business: Name Change- due to confusion with another group with the same name (The Directors Council) we will change our name to Director Advisory Council.

#### V. Additional Items

- a. Ashlan Lippert is in the newly created social worker position with the DMPL.
  - i. She is a DSM native and is returning home from NY where she ran a supportive housing program for the last 10 years.
  - ii. She is working to connect with all of the different organizations. Please reach out and introduce yourself and your organization!
  - iii. She says that right now she is mostly doing emergency triage with six branches (but stationed downtown). She is working closely with CISS. DMPL sent in a grant for a community fridge. The library acts as a day shelter as it a safe space with heating/cooling, bathrooms, and Wi-Fi.
  - iv. She does outreach at the central library on Mondays and Fridays from 1-3pm.
- b. Lisa Behrends shared updates regarding YSS 612.
  - i. M-F noon-2pm drop-in and lunch
  - ii. M-F 2-4pm appt only
  - iii. 2-3 emergency beds are open for use (they were all closed Jun-Aug)
- c. Cynthia Latcham shared that Anawim had the Monarch Groundbreaking
  - i. Will have 40 units with two additional peer-support units.
  - ii. Using best practices of PSH- no more than 30% income for rent, housing first, harm reduction, low barrier... but will not have to be chronically homeless.
  - iii. Option for couples as well
- d. Lori Rinehart shared that October is Domestic Violence Awareness Month
- e. Shelby Ridley shared that PHC Outreach is having a testing event (HIV and other STIs) at the Harriett
  - i. If positive, they can help clients get into treatment the same day.
  - ii. Clients receive \$5 gift card and harm reduction kit for testing.
- f. Dee Henriquez shared that UCS spoke with the City of DSM and they got a mobile van approved to start going out. Dee will send flyer.

- g. Angie Arthur reminded everyone to mark their calendars for the Opening Doors event on November 15. There will be a silent auction to fund grants that providers can request for typically non-funded items up to \$750.
- VI. Meeting was adjourned at noon.
  - a. Dee Henriquez motioned and Joy Ehle seconded.

THE NEXT DIRECTOR ADVISORY COUNCIL MEETING WILL BE TUESDAY, NOVEMBER 7, 2023 FROM 11-NOON AT RIVER PLACE.

Region: Not selected Provider(s): Not selected

Intakes completed (EE)

| CE Project (EE)                                         | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec | YTD   |
|---------------------------------------------------------|-----|-----|-----|-----|-----|-----|-----|-----|------|-----|-----|-----|-------|
| PHC - Coordinated Intake(1184)                          | 130 | 111 | 140 | 137 | 186 | 165 | 154 | 173 | 175  | 204 | 40  |     | 1,610 |
| PHC - Coordinated Intake (Post-Shelter Admission)(1185) | 69  | 51  | 70  | 50  | 41  | 39  | 43  | 63  | 40   | 54  | 12  |     | 528   |
| TOTAL                                                   | 199 | 162 | 210 | 187 | 227 | 204 | 197 | 236 | 215  | 258 | 52  |     | 2,138 |

**Assessments completed (CE Assessment)** 

| Assessment Level                        | Jan     | Feb | Mar | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec | YTD   |
|-----------------------------------------|---------|-----|-----|-----|-----|-----|-----|-----|------|-----|-----|-----|-------|
| Crisis Needs Assessment                 |         |     |     |     |     |     |     |     |      | 1   | 1   |     | 2     |
| Housing Needs Assessment                | 196     | 165 | 209 | 181 | 208 | 208 | 195 | 238 | 207  | 245 | 56  |     | 2,004 |
| ТО                                      | ΓAL 196 | 165 | 209 | 181 | 208 | 208 | 195 | 238 | 207  | 246 | 57  |     | 2,006 |
| Prioritization Status                   | Jan     | Feb | Mar | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec | YTD   |
| Not Placed on Prioritization List       | 47      | 31  | 53  | 29  | 31  | 36  | 28  | 48  | 45   | 58  | 12  |     | 418   |
| Placed on Prioritization List           | 149     | 134 | 156 | 152 | 177 | 172 | 167 | 190 | 163  | 189 | 45  |     | 1,613 |
| SPDAT Type                              | Jan     | Feb | Mar | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec | YTD   |
| Client Refused (0 Score)                | 14      | 19  | 31  | 21  | 10  | 14  | 15  | 13  | 12   | 30  | 7   |     | 186   |
| Family (v2.0)                           | 4       | 1   | 1   |     | 3   | 1   |     | 6   |      | 1   |     |     | 17    |
| Family (v3.0)                           | 40      | 22  | 25  | 29  | 58  | 58  | 43  | 48  | 40   | 52  | 11  |     | 403   |
| Single (v2.0)                           | 7       | 4   | 4   | 4   | 2   | 3   | 4   | 3   | 4    | 4   |     |     | 37    |
| Single (v3.0)                           | 120     | 102 | 130 | 110 | 122 | 117 | 118 | 140 | 134  | 147 | 33  |     | 1,222 |
| Youth (v1.0)                            |         |     |     | 1   |     |     |     |     |      |     |     |     | 1     |
| Youth (v2.0)                            | 11      | 17  | 18  | 16  | 13  | 15  | 15  | 28  | 18   | 13  | 6   |     | 155   |
| SPDAT Score / Need                      | Jan     | Feb | Mar | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec | YTD   |
| PSH - Permanent Supportive Housing (8+) | 106     | 88  | 107 | 104 | 118 | 125 | 115 | 130 | 94   | 121 | 33  |     | 1,070 |
| RRH - Rapid Rehousing (4-7)             | 68      | 54  | 68  | 52  | 78  | 67  | 61  | 84  | 93   | 83  | 14  |     | 699   |
| HP - Homelessness Prevention            |         |     |     |     |     |     |     |     |      |     |     |     |       |
| Diversion - No supports (0-3)           | 22      | 23  | 34  | 25  | 12  | 16  | 19  | 24  | 21   | 43  | 10  |     | 249   |

## **Removed from Prioritization List**

| Housing Status                                            | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec | YTD   |
|-----------------------------------------------------------|-----|-----|-----|-----|-----|-----|-----|-----|------|-----|-----|-----|-------|
| Housed                                                    | 15  | 27  | 31  | 29  | 29  | 34  | 35  | 36  | 17   | 31  | 5   |     | 288   |
| Not Housed                                                | 35  | 29  | 48  | 70  | 124 | 87  | 76  | 279 | 153  | 126 | 33  |     | 1,044 |
| Average days to permanent housing                         | 58  | 48  | 35  | 50  | 67  | 53  | 58  | 57  | 96   | 20  | 47  |     | 52    |
| Average days on prioritization list                       | 21  | 37  | 30  | 67  | 72  | 68  | 78  | 124 | 95   | 72  | 78  |     | 84    |
| Project type used (Housed)                                | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec | YTD   |
| Other Permanent Housing (OPH)                             | 8   | 13  | 17  | 11  | 16  | 18  | 25  | 24  | 15   | 28  | 5   |     | 179   |
| Permanent Supportive Housing (PSH)                        |     |     | 1   | 3   | 1   |     | 2   | 1   |      |     |     |     | 8     |
| Rapid Rehousing (RRH)                                     | 6   | 13  | 10  | 13  | 11  | 16  | 5   | 7   |      |     |     |     | 81    |
| Transitional Housing (TH)                                 | 1   | 1   | 1   |     | 1   |     | 3   | 4   | 1    |     |     |     | 12    |
| NULL                                                      |     |     | 2   | 2   |     |     |     |     | 1    | 3   |     |     | 8     |
| Reason for removal (Not Housed)                           | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec | YTD   |
| Client/Household cannot be found or contacted.            | 15  | 8   | 10  | 48  | 102 | 55  | 52  | 240 | 100  | 67  | 15  |     | 705   |
| Client/Household no longer wishes to participate in Coo   | 4   | 2   | 6   | 3   | 4   | 3   | 1   | 1   | 4    |     |     |     | 28    |
| Client/Household self-resolved and is no longer homele    | 6   | 4   | 3   | 4   | 5   | 7   | 4   | 6   | 6    | 6   |     |     | 51    |
| Client is now deceased.                                   |     |     |     |     |     | 1   | 1   |     |      |     |     |     | 2     |
| Client is now in a substance abuse treatment facility or  |     |     | 1   | 1   |     |     |     |     |      |     |     |     | 2     |
| Client is now in jail/prison/juvenile detention facility. | 1   |     |     | 1   |     |     |     |     | 1    |     |     |     | 3     |
| NULL                                                      | 9   | 15  | 28  | 13  | 13  | 21  | 18  | 32  | 43   | 53  | 18  |     | 261   |

Region: Not selected Provider(s): Not selected

Region: Not selected Provider(s): Not selected

## **CE Events**

| Access Eve          |                                                                               | Jan | Feb | Mar | Apr | May | Jun    | Jul | Aug   | Sept | Oct | Nov | Dec | YTD   |
|---------------------|-------------------------------------------------------------------------------|-----|-----|-----|-----|-----|--------|-----|-------|------|-----|-----|-----|-------|
|                     | revention Assistance project                                                  | o a | 1   | mai | 1   | 2   | o a.i. | 1   | 7 (49 | 4    | 2   |     |     | 11    |
|                     | cheduled Coordinated Entry Crisis Needs A                                     |     | 1   |     | •   | _   |        | 4   | 1     |      | _   |     |     | 6     |
|                     | cheduled Coordinated Entry Housing Need                                       | 189 | 163 | 210 | 182 | 208 | 205    | 191 | 236   | 207  | 244 | 55  |     | 1,995 |
| . 10.0.10 10 0.     | Unique Household TOTAL                                                        | 189 | 165 | 210 | 183 | 209 | 205    | 195 | 237   | 208  | 245 | 55  |     | 2,003 |
| Referral Eve        |                                                                               | Jan | Feb | Mar | Apr | May | Jun    | Jul | Aug   | Sept | Oct | Nov | Dec | YTD   |
|                     | Housing Stability Voucher                                                     |     |     |     | •   | 1   |        |     |       | 1    |     | 1   |     | 3     |
| Referral to e       | mergency assistance/flex fund/furniture ass                                   | 2   | 2   | 1   | 2   |     |        | 9   | 14    | 11   | 16  | 9   |     | 66    |
| Referral to E       | mergency Housing Voucher (EHV) (Retire                                        | 2   |     | 2   |     | 1   | 1      | 6   | 6     | 3    |     |     |     | 21    |
| Referral to E       | mergency Shelter bed opening                                                  | 71  | 70  | 95  | 73  | 75  | 102    | 72  | 63    | 58   | 44  | 20  |     | 700   |
| Referral to H       | ousing Navigation project or services                                         | 7   | 2   | 6   | 5   | 10  | 5      | 3   | 5     | 6    | 12  | 2   |     | 63    |
| Referral to Jo      | oint TH-RRH project/unit/resource opening                                     | 2   | 1   | 1   |     | 1   | 4      | 7   | 6     | 1    | 1   |     |     | 24    |
| Referral to O       | other PH project/unit/resource opening                                        | 5   | 12  | 14  | 5   | 1   | 11     | 13  | 4     |      |     |     |     | 65    |
| Referral to po      | ost-placement/follow-up case management                                       |     | 1   |     |     | 19  | 2      | 9   |       |      |     |     |     | 31    |
| Referral to P       | SH project resource opening                                                   |     |     | 2   | 3   | 1   |        | 3   | 2     | 3    | 4   |     |     | 18    |
| Referral to R       | RH project resource opening                                                   | 17  | 26  | 26  | 28  | 20  | 36     | 21  | 21    | 20   | 26  | 5   |     | 237   |
| Referral to S       | treet Outreach project or services                                            | 3   | 1   | 3   | 2   | 3   | 3      | 2   |       | 3    | 2   |     |     | 22    |
|                     | Unique Household TOTAL                                                        | 96  | 104 | 135 | 110 | 119 | 154    | 127 | 114   | 102  | 102 | 36  |     | 1,005 |
| <b>Event Detail</b> | s                                                                             | Jan | Feb | Mar | Apr | May | Jun    | Jul | Aug   | Sept | Oct | Nov | Dec | YTD   |
|                     | ving/Diversion/Rapid Resolution interventio d/re-housed in a safe alternative |     |     |     |     |     |        |     |       |      |     |     |     |       |
|                     | ost-placement/follow-up case management<br>ftercare project                   |     |     |     |     |     |        |     |       |      |     |     |     |       |
| Referral Res        | sults                                                                         | Jan | Feb | Mar | Apr | May | Jun    | Jul | Aug   | Sept | Oct | Nov | Dec | YTD   |
| Referral to a H     | Successful referral: client accepted                                          |     |     |     |     |     | 1      |     |       |      |     | 1   |     | 2     |
| Referral to a H     | Unsuccessful referral: client rejected                                        |     |     |     |     |     |        |     | 1     |      |     |     |     | 1     |
| Referral to em      | eSuccessful referral: client accepted                                         | 2   | 1   | 2   | 1   | 1   |        | 9   | 14    | 11   | 16  | 9   |     | 66    |
| Referral to em      | eUnsuccessful referral: provider rejected                                     | 1   |     |     |     |     |        |     |       |      |     |     |     | 1     |
|                     | Successful referral: client accepted                                          | 1   |     | 2   |     | 1   |        | 5   | 4     | 2    | 1   |     |     | 16    |
| Referral to Em      | Unsuccessful referral: client rejected                                        |     |     |     |     |     | 1      |     | 1     | 2    |     |     |     | 4     |
| Referral to Em      |                                                                               | 1   |     |     |     |     |        |     |       |      |     |     |     | 1     |
| ES                  | Successful referral: client accepted                                          | 15  | 15  | 24  | 22  | 20  | 24     | 14  | 17    | 21   | 17  | 1   |     | 178   |
| ES                  | Unsuccessful referral: client rejected                                        | 24  | 55  | 54  | 65  | 44  | 63     | 49  | 59    | 47   | 13  | 2   |     | 461   |
| ES                  | Unsuccessful referral: provider rejected                                      |     |     | 1   |     |     | 1      |     |       |      |     |     |     | 2     |
| ES                  |                                                                               |     |     |     | _   |     |        |     | 1     | _    |     |     |     | 1     |
| Housing Nav         | Successful referral: client accepted                                          | 3   | 1   | 5   | 3   | 7   | 6      | 4   | 3     | 2    | 6   |     |     | 40    |
| Housing Nav         | Unsuccessful referral: client rejected                                        | 1   | 3   | 1   |     |     |        |     |       |      | 1   |     |     | 6     |
| Housing Nav         | Unsuccessful referral: provider rejected                                      |     | 1   | _   |     | 1   |        |     |       | 1    |     |     |     | 3     |
| TH-RRH              | Successful referral: client accepted                                          | 1   | 1   | 1   |     | 1   | 1      | 1   | 6     | 1    | 1   |     |     | 14    |
| TH-RRH              | Unsuccessful referral: client rejected                                        | 1   |     |     |     |     | 2      | 5   | 2     |      |     |     |     | 10    |
| Oth PH              | Successful referral: client accepted                                          | 2   | 8   | 9   | 4   | 1   | 6      | 11  |       |      |     |     |     | 41    |
| Oth PH              | Unsuccessful referral: client rejected                                        | 3   | 3   | 1   | 3   |     | 3      | 3   | 2     |      |     |     |     | 18    |
| Oth PH              | Unsuccessful referral: provider rejected                                      |     | 4   | 3   | 1   |     |        | _   | 1     |      |     |     |     | 5     |
| PP/CM               | Successful referral: client accepted                                          |     | 1   |     |     | 8   | 3      | 3   | 1     |      |     |     |     | 16    |
| PP/CM               | Unsuccessful referral: client rejected                                        |     |     |     |     | 3   | 7      | 1   | 4     |      |     |     |     | 15    |
| PSH                 | Successful referral: client accepted                                          |     |     | 1   | 2   | 1   | 1      | 2   | 1     | 2    | 2   | 2   |     | 14    |
| PSH                 | Unsuccessful referral: provider rejected                                      | _   | 40  | 10  | 1   | 4-  | 00     | 40  | 40    | 40   | 40  |     |     | 1     |
| RRH<br>RRH          | Successful referral: client accepted                                          | 7   | 19  | 18  | 21  | 15  | 22     | 16  | 18    | 13   | 16  | 2   |     | 167   |
| COLL                | Unsuccessful referral: client rejected                                        | 5   | 9   | 4   | 7   | 3   | 7      | 2   | 3     | 3    | 2   | 1   |     | 44    |

Region: Not selected Provider(s): Not selected

| Referral F | Results                                  | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec | YTD |
|------------|------------------------------------------|-----|-----|-----|-----|-----|-----|-----|-----|------|-----|-----|-----|-----|
| RRH        | Unsuccessful referral: provider rejected | 1   |     | 1   | 4   |     | 2   | 2   | 2   |      |     |     |     | 12  |
| SO         | Successful referral: client accepted     | 2   | 1   | 2   | 1   |     |     | 1   |     |      | 2   |     |     | 9   |
| SO         | Unsuccessful referral: client rejected   | 1   |     | 1   |     | 1   |     | 5   |     | 3    |     |     |     | 11  |
| NULL       | Successful referral: client accepted     |     | 3   | 3   | 3   | 3   | 2   | 2   |     | 2    | 2   | 1   |     | 21  |
| NULL       | Unsuccessful referral: client rejected   | 2   | 1   |     | 1   |     |     | 1   | 1   |      | 1   |     |     | 7   |
| NULL       | Unsuccessful referral: provider rejected |     |     |     |     | 1   |     |     |     | 1    | 1   |     |     | 3   |
| NULL       |                                          |     |     | 1   |     | 5   | 1   |     | 2   | 3    |     |     |     | 12  |

CE Household Report: 01/01/2023-11/08/2023 (Single Individuals)

Region: Not selected

Intakes completed (EE)

| CE Project (EE)                                         | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec | YTD   |
|---------------------------------------------------------|-----|-----|-----|-----|-----|-----|-----|-----|------|-----|-----|-----|-------|
| PHC - Coordinated Intake(1184)                          | 82  | 82  | 110 | 96  | 102 | 100 | 97  | 111 | 109  | 124 | 24  |     | 1,036 |
| PHC - Coordinated Intake (Post-Shelter Admission)(1185) | 67  | 46  | 65  | 46  | 35  | 37  | 42  | 56  | 36   | 51  | 12  |     | 489   |
| TOTAL                                                   | 149 | 128 | 175 | 142 | 137 | 137 | 139 | 167 | 145  | 175 | 36  |     | 1,525 |

## **Assessments completed (CE Assessment)**

| Assessment Level                        | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec | YTD   |
|-----------------------------------------|-----|-----|-----|-----|-----|-----|-----|-----|------|-----|-----|-----|-------|
| Crisis Needs Assessment                 |     |     |     |     |     |     |     |     |      | 1   | 1   |     | 2     |
| Housing Needs Assessment                | 144 | 131 | 171 | 145 | 141 | 142 | 132 | 168 | 148  | 169 | 36  |     | 1,460 |
| TOTAL                                   | 144 | 131 | 171 | 145 | 141 | 142 | 132 | 168 | 148  | 170 | 37  |     | 1,462 |
| Prioritization Status                   | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec | YTD   |
| Not Placed on Prioritization List       | 24  | 24  | 42  | 25  | 12  | 24  | 20  | 34  | 29   | 37  | 7   |     | 278   |
| Placed on Prioritization List           | 120 | 107 | 129 | 120 | 129 | 118 | 112 | 134 | 120  | 134 | 30  |     | 1,195 |
| SPDAT Type                              | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec | YTD   |
| Client Refused (0 Score)                | 10  | 17  | 29  | 21  | 8   | 13  | 12  | 13  | 9    | 24  | 5   |     | 161   |
| Family (v2.0)                           | 0   | 0   | 0   |     | 0   | 0   |     | 0   |      | 0   |     |     | 0     |
| Family (v3.0)                           | 0   | 1   | 0   | 1   | 2   | 0   | 2   | 3   | 2    | 0   | 0   |     | 11    |
| Single (v2.0)                           | 7   | 3   | 4   | 3   | 2   | 3   | 4   | 3   | 4    | 4   |     |     | 35    |
| Single (v3.0)                           | 116 | 93  | 121 | 105 | 118 | 111 | 102 | 127 | 118  | 132 | 26  |     | 1,124 |
| Youth (v1.0)                            |     |     |     | 0   |     |     |     |     |      |     |     |     | 0     |
| Youth (v2.0)                            | 11  | 17  | 17  | 15  | 11  | 15  | 12  | 22  | 16   | 11  | 6   |     | 140   |
| SPDAT Score / Need                      | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec | YTD   |
| PSH - Permanent Supportive Housing (8+) | 70  | 66  | 81  | 71  | 62  | 74  | 70  | 82  | 56   | 67  | 18  |     | 674   |
| RRH - Rapid Rehousing (4-7)             | 58  | 44  | 58  | 49  | 69  | 53  | 47  | 63  | 78   | 67  | 13  |     | 580   |
| HP - Homelessness Prevention            |     |     |     |     |     |     |     |     |      |     |     |     |       |
| Diversion - No supports (0-3)           | 16  | 21  | 32  | 25  | 10  | 15  | 15  | 23  | 15   | 37  | 6   |     | 215   |

## **Removed from Prioritization List**

| Housing Status                                            | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec | YTD |
|-----------------------------------------------------------|-----|-----|-----|-----|-----|-----|-----|-----|------|-----|-----|-----|-----|
| Housed                                                    | 6   | 21  | 25  | 25  | 21  | 21  | 24  | 19  | 10   | 24  | 1   |     | 197 |
| Not Housed                                                | 19  | 21  | 36  | 57  | 86  | 63  | 43  | 233 | 107  | 88  | 19  |     | 763 |
| Average days to permanent housing                         | 64  | 47  | 42  | 64  | 86  | 64  | 66  | 100 | 146  | 19  |     |     | 68  |
| Average days on prioritization list                       | 30  | 93  | 59  | 99  | 89  | 94  | 98  | 142 | 118  | 93  | 118 |     | 111 |
| Project type used (Housed)                                | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec | YTD |
| Other Permanent Housing (OPH)                             | 4   | 13  | 17  | 11  | 14  | 12  | 21  | 15  | 10   | 21  | 1   |     | 139 |
| Permanent Supportive Housing (PSH)                        |     |     | 1   | 2   | 1   |     | 2   | 1   |      |     |     |     | 7   |
| Rapid Rehousing (RRH)                                     | 2   | 8   | 5   | 10  | 6   | 9   | 1   | 3   |      |     |     |     | 44  |
| Transitional Housing (TH)                                 | 0   | 0   | 0   |     | 0   |     | 0   | 0   | 0    |     |     |     | 0   |
| NULL                                                      |     |     | 2   | 2   |     |     |     |     | 0    | 3   |     |     | 7   |
| Reason for removal (Not Housed)                           | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec | YTD |
| Client/Household cannot be found or contacted.            | 6   | 4   | 4   | 39  | 70  | 38  | 28  | 204 | 73   | 44  | 9   |     | 514 |
| Client/Household no longer wishes to participate in Coo   | 3   | 2   | 5   | 3   | 3   | 3   | 0   | 1   | 4    |     |     |     | 24  |
| Client/Household self-resolved and is no longer homele    | 3   | 3   | 2   | 2   | 1   | 4   | 2   | 3   | 4    | 5   |     |     | 29  |
| Client is now deceased.                                   |     |     |     |     |     | 1   | 1   |     |      |     |     |     | 2   |
| Client is now in a substance abuse treatment facility or  |     |     | 1   | 1   |     |     |     |     |      |     |     |     | 2   |
| Client is now in jail/prison/juvenile detention facility. | 1   |     |     | 1   |     |     |     |     | 1    |     |     |     | 3   |
| NULL                                                      | 6   | 12  | 24  | 11  | 12  | 17  | 12  | 25  | 26   | 39  | 10  |     | 192 |

CE Household Report: 01/01/2023-11/08/2023 (Single Individuals)

Region: Not selected

## **CE Events**

| Access Ever     | nts                                                                                | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec | YTD   |
|-----------------|------------------------------------------------------------------------------------|-----|-----|-----|-----|-----|-----|-----|-----|------|-----|-----|-----|-------|
| Referral to Pi  | revention Assistance project                                                       |     | 0   |     | 0   | 1   |     | 0   |     | 2    | 1   |     |     | 4     |
| Referral to so  | heduled Coordinated Entry Crisis Needs A                                           |     | 1   |     |     |     |     | 4   | 1   |      |     |     |     | 6     |
| Referral to so  | cheduled Coordinated Entry Housing Need                                            | 142 | 130 | 176 | 146 | 138 | 142 | 140 | 169 | 151  | 178 | 38  |     | 1,481 |
|                 | Unique Household TOTAL                                                             | 142 | 131 | 176 | 146 | 138 | 142 | 144 | 170 | 151  | 178 | 38  |     | 1,487 |
| Referral Eve    | nts                                                                                | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec | YTD   |
| Referral to a   | Housing Stability Voucher                                                          |     |     |     |     | 1   |     |     |     | 1    |     | 0   |     | 2     |
| Referral to er  | mergency assistance/flex fund/furniture ass                                        | 1   | 2   | 1   | 2   |     |     | 7   | 7   | 7    | 10  | 4   |     | 41    |
| Referral to E   | mergency Housing Voucher (EHV) (Retire                                             | 0   |     | 1   |     | 1   | 1   | 4   | 6   | 3    |     |     |     | 16    |
| Referral to E   | mergency Shelter bed opening                                                       | 49  | 51  | 68  | 50  | 43  | 58  | 42  | 32  | 30   | 32  | 9   |     | 453   |
| Referral to H   | ousing Navigation project or services                                              | 4   | 1   | 6   | 3   | 5   | 4   | 2   | 3   | 4    | 8   | 1   |     | 41    |
| Referral to Jo  | oint TH-RRH project/unit/resource opening                                          | 0   | 0   | 0   |     | 0   | 0   | 2   | 2   | 0    | 0   |     |     | 4     |
|                 | ther PH project/unit/resource opening                                              | 5   | 11  | 14  | 5   | 1   | 9   | 13  | 4   |      |     |     |     | 62    |
| -               | ost-placement/follow-up case management                                            |     | 1   |     |     | 14  | 2   | 6   |     |      |     |     |     | 23    |
|                 | SH project resource opening                                                        |     |     | 2   | 2   | 1   |     | 2   | 1   | 3    | 3   |     |     | 14    |
|                 | RH project resource opening                                                        | 13  | 19  | 21  | 24  | 14  | 25  | 14  | 14  | 14   | 23  | 3   |     | 175   |
| Referral to St  | reet Outreach project or services                                                  | 3   | 1   | 2   | 2   | 3   | 3   | 2   |     | 3    | 2   |     |     | 21    |
|                 | Unique Household TOTAL                                                             | 68  | 78  | 104 | 82  | 75  | 97  | 83  | 67  | 63   | 77  | 16  | _   | 712   |
| Event Detail    |                                                                                    | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec | YTD   |
| Client house    | ring/Diversion/Rapid Resolution intervention/<br>d/re-housed in a safe alternative |     |     |     |     |     |     |     |     |      |     |     |     |       |
|                 | ost-placement/follow-up case management<br>ftercare project                        |     |     |     |     |     |     |     |     |      |     |     |     |       |
| Referral Res    | ults                                                                               | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec | YTD   |
| Referral to a H | Successful referral: client accepted                                               |     |     |     |     |     | 1   |     |     |      |     | 0   |     | 1     |
| Referral to a H | Unsuccessful referral: client rejected                                             |     |     |     |     |     |     |     | 1   |      |     |     |     | 1     |
| Referral to em  | Successful referral: client accepted                                               | 1   | 1   | 2   | 1   | 1   |     | 7   | 7   | 7    | 10  | 4   |     | 41    |
| Referral to em  | Unsuccessful referral: provider rejected                                           | 1   |     |     |     |     |     |     |     |      |     |     |     | 1     |
| Referral to Em  | Successful referral: client accepted                                               | 0   |     | 1   |     | 1   |     | 3   | 4   | 2    | 1   |     |     | 12    |
| Referral to Em  | Unsuccessful referral: client rejected                                             |     |     |     |     |     | 1   |     | 1   | 2    |     |     |     | 4     |
| Referral to Em  |                                                                                    | 0   |     |     |     |     |     |     |     |      |     |     |     | 0     |
| ES              | Successful referral: client accepted                                               | 7   | 10  | 12  | 14  | 6   | 9   | 3   | 3   | 7    | 10  | 0   |     | 76    |
| ES              | Unsuccessful referral: client rejected                                             | 15  | 42  | 40  | 51  | 28  | 36  | 33  | 42  | 36   | 10  | 0   |     | 331   |
| ES              | Unsuccessful referral: provider rejected                                           |     |     | 0   |     |     | 0   |     |     |      |     |     |     | 0     |
| ES              |                                                                                    |     |     |     | _   |     |     | _   | 1   |      |     |     |     | 1     |
| Housing Nav     | Successful referral: client accepted                                               | 1   | 1   | 5   | 2   | 4   | 4   | 2   | 2   | 1    | 5   |     |     | 27    |
| Housing Nav     | Unsuccessful referral: client rejected                                             | 1   | 1   | 1   |     | _   |     |     |     |      | 1   |     |     | 4     |
| Housing Nav     | Unsuccessful referral: provider rejected                                           |     | 1   | _   |     | 0   | _   | _   |     | 1    |     |     |     | 2     |
| TH-RRH          | Successful referral: client accepted                                               | 0   | 0   | 0   |     | 0   | 0   | 0   | 0   | 0    | 0   |     |     | 0     |
| TH-RRH          | Unsuccessful referral: client rejected                                             | 0   | _   |     |     |     | 0   | 2   | 2   |      |     |     |     | 4     |
| Oth PH          | Successful referral: client accepted                                               | 2   | 7   | 9   | 4   | 1   | 5   | 10  |     |      |     |     |     | 38    |
| Oth PH          | Unsuccessful referral: client rejected                                             | 3   | 3   | 1   | 3   |     | 3   | 3   | 2   |      |     |     |     | 18    |
| Oth PH          | Unsuccessful referral: provider rejected                                           |     |     | 3   | 1   | _   | _   |     | 1   |      |     |     |     | 5     |
| PP/CM           | Successful referral: client accepted                                               |     | 1   |     |     | 5   | 3   | 3   | 1   |      |     |     |     | 13    |
| PP/CM           | Unsuccessful referral: client rejected                                             |     |     | _   | 4   | 3   | 5   | 1   | 1   |      |     | 4   |     | 10    |
| PSH             | Successful referral: client accepted                                               |     |     | 1   | 1   | 1   | 1   | 1   | 0   | 2    | 2   | 1   |     | 10    |
| PSH             | Unsuccessful referral: provider rejected                                           |     | 40  |     | 1   | 10  | 4.4 | _   |     | _    | 4.4 |     |     | 1     |
| RRH             | Successful referral: client accepted                                               | 4   | 12  | 14  | 17  | 10  | 14  | 9   | 11  | 5    | 14  | 2   |     | 112   |
| RRH             | Unsuccessful referral: client rejected                                             | 5   | 8   | 4   | 6   | 3   | 6   | 2   | 3   | 3    | 1   | 1   |     | 40    |
| RRH             | Unsuccessful referral: provider rejected                                           | 1   |     | 1   | 4   |     | 1   | 2   | 2   |      |     |     |     | 11    |

## CE Household Report: 01/01/2023-11/08/2023 (Single Individuals)

Region: Not selected

| Referral F | Results                                  | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec | YTD |
|------------|------------------------------------------|-----|-----|-----|-----|-----|-----|-----|-----|------|-----|-----|-----|-----|
| so         | Successful referral: client accepted     | 2   | 1   | 1   | 1   |     |     | 1   |     |      | 2   |     |     | 8   |
| so         | Unsuccessful referral: client rejected   | 1   |     | 1   |     | 1   |     | 5   |     | 3    |     |     |     | 11  |
| NULL       | Successful referral: client accepted     |     | 0   | 1   | 1   | 2   | 0   | 0   |     | 2    | 1   | 0   |     | 7   |
| NULL       | Unsuccessful referral: client rejected   | 2   | 1   |     | 1   |     |     | 1   | 1   |      | 0   |     |     | 6   |
| NULL       | Unsuccessful referral: provider rejected |     |     |     |     | 1   |     |     |     | 1    | 0   |     |     | 2   |
| NULL       |                                          |     |     | 1   |     | 5   | 1   |     | 1   | 3    |     |     |     | 11  |

CE Household Report: 01/01/2023-11/08/2023 (Family Household)

Region: Not selected

Intakes completed (EE)

| CE Project (EE)                                         | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec | YTD |
|---------------------------------------------------------|-----|-----|-----|-----|-----|-----|-----|-----|------|-----|-----|-----|-----|
| PHC - Coordinated Intake(1184)                          | 48  | 29  | 30  | 41  | 84  | 65  | 57  | 62  | 66   | 80  | 16  |     | 577 |
| PHC - Coordinated Intake (Post-Shelter Admission)(1185) | 2   | 5   | 5   | 4   | 6   | 2   | 1   | 7   | 4    | 3   | 0   |     | 39  |
| TOTAL                                                   | 50  | 34  | 35  | 45  | 90  | 67  | 58  | 69  | 70   | 83  | 16  |     | 616 |

## **Assessments completed (CE Assessment)**

| Assessment Level                        | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec | YTD |
|-----------------------------------------|-----|-----|-----|-----|-----|-----|-----|-----|------|-----|-----|-----|-----|
| Crisis Needs Assessment                 |     |     |     |     |     |     |     |     |      | 0   | 0   |     | 0   |
| Housing Needs Assessment                | 51  | 34  | 38  | 36  | 67  | 66  | 60  | 70  | 59   | 75  | 20  |     | 548 |
| TOTAL                                   | 51  | 34  | 38  | 36  | 67  | 66  | 60  | 70  | 59   | 75  | 20  |     | 548 |
| Prioritization Status                   | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec | YTD |
| Not Placed on Prioritization List       | 22  | 7   | 11  | 4   | 19  | 12  | 8   | 14  | 16   | 20  | 5   |     | 138 |
| Placed on Prioritization List           | 29  | 27  | 27  | 32  | 48  | 54  | 52  | 56  | 43   | 55  | 15  |     | 420 |
| SPDAT Type                              | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec | YTD |
| Client Refused (0 Score)                | 4   | 2   | 2   | 0   | 2   | 1   | 3   | 0   | 3    | 6   | 2   |     | 25  |
| Family (v2.0)                           | 4   | 1   | 1   |     | 3   | 1   |     | 6   |      | 1   |     |     | 17  |
| Family (v3.0)                           | 40  | 21  | 25  | 28  | 56  | 58  | 41  | 45  | 38   | 52  | 11  |     | 392 |
| Single (v2.0)                           | 0   | 1   | 0   | 1   | 0   | 0   | 0   | 0   | 0    | 0   |     |     | 2   |
| Single (v3.0)                           | 3   | 9   | 9   | 5   | 4   | 6   | 13  | 13  | 16   | 14  | 7   |     | 98  |
| Youth (v1.0)                            |     |     |     | 1   |     |     |     |     |      |     |     |     | 1   |
| Youth (v2.0)                            | 0   | 0   | 1   | 1   | 2   | 0   | 3   | 6   | 2    | 2   | 0   |     | 17  |
| SPDAT Score / Need                      | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec | YTD |
| PSH - Permanent Supportive Housing (8+) | 36  | 22  | 26  | 33  | 56  | 51  | 43  | 48  | 38   | 53  | 15  |     | 398 |
| RRH - Rapid Rehousing (4-7)             | 10  | 10  | 10  | 3   | 9   | 14  | 13  | 21  | 15   | 16  | 1   |     | 121 |
| HP - Homelessness Prevention            |     |     |     |     |     |     |     |     |      |     |     |     |     |
| Diversion - No supports (0-3)           | 5   | 2   | 2   | 0   | 2   | 1   | 4   | 1   | 6    | 6   | 4   |     | 33  |

### **Removed from Prioritization List**

| Housing Status                                            | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec | YTD |
|-----------------------------------------------------------|-----|-----|-----|-----|-----|-----|-----|-----|------|-----|-----|-----|-----|
| Housed                                                    | 8   | 6   | 6   | 4   | 8   | 13  | 11  | 17  | 7    | 7   | 4   |     | 90  |
| Not Housed                                                | 16  | 8   | 12  | 13  | 38  | 24  | 33  | 47  | 45   | 38  | 14  |     | 283 |
| Average days to permanent housing                         |     |     |     |     | 9   | 73  |     | 10  |      |     |     |     | 31  |
| Average days on prioritization list                       | 4   |     | 81  | 92  | 54  | 23  |     | 8   | 98   |     | 88  |     | 60  |
| Project type used (Housed)                                | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec | YTD |
| Other Permanent Housing (OPH)                             | 3   | 0   | 0   | 0   | 2   | 6   | 4   | 9   | 5    | 7   | 4   |     | 39  |
| Permanent Supportive Housing (PSH)                        |     |     | 0   | 1   | 0   |     | 0   | 0   |      |     |     |     | 1   |
| Rapid Rehousing (RRH)                                     | 4   | 5   | 5   | 3   | 5   | 7   | 4   | 4   |      |     |     |     | 37  |
| Transitional Housing (TH)                                 | 1   | 1   | 1   |     | 1   |     | 3   | 4   | 1    |     |     |     | 12  |
| NULL                                                      |     |     | 0   | 0   |     |     |     |     | 1    | 0   |     |     | 1   |
| Reason for removal (Not Housed)                           | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec | YTD |
| Client/Household cannot be found or contacted.            | 9   | 4   | 6   | 9   | 32  | 17  | 24  | 37  | 27   | 23  | 6   |     | 193 |
| Client/Household no longer wishes to participate in Coo   | 1   | 0   | 1   | 0   | 1   | 0   | 1   | 0   | 0    |     |     |     | 4   |
| Client/Household self-resolved and is no longer homele    | 3   | 1   | 1   | 2   | 4   | 3   | 2   | 3   | 2    | 1   |     |     | 22  |
| Client is now deceased.                                   |     |     |     |     |     | 0   | 0   |     |      |     |     |     | 0   |
| Client is now in a substance abuse treatment facility or  |     |     | 0   | 0   |     |     |     |     |      |     |     |     | 0   |
| Client is now in jail/prison/juvenile detention facility. | 0   |     |     | 0   |     |     |     |     | 0    |     |     |     | 0   |
| NULL                                                      | 3   | 3   | 4   | 2   | 1   | 4   | 6   | 7   | 16   | 14  | 8   |     | 68  |

CE Household Report: 01/01/2023-11/08/2023 (Family Household)

Region: Not selected

## **CE Events**

| Access Ever     | nts                                                         | Jan | Feb | Mar    | Apr | May | Jun      | Jul | Aug | Sept | Oct | Nov  | Dec | YTD |
|-----------------|-------------------------------------------------------------|-----|-----|--------|-----|-----|----------|-----|-----|------|-----|------|-----|-----|
|                 | evention Assistance project                                 |     | 1   |        | 1   | 1   |          | 1   |     | 2    | 1   |      |     | 7   |
|                 | cheduled Coordinated Entry Crisis Needs A                   |     | 0   |        |     |     |          | 0   | 0   |      |     |      |     | 0   |
|                 | cheduled Coordinated Entry Housing Need                     | 47  | 33  | 37     | 37  | 70  | 63       | 53  | 67  | 56   | 67  | 17   |     | 519 |
|                 | Unique Household TOTAL                                      | 47  | 34  | 37     | 38  | 71  | 63       | 53  | 67  | 57   | 68  | 17   |     | 521 |
| Referral Eve    | •                                                           | Jan | Feb | Mar    | Apr | May | Jun      | Jul | Aug | Sept | Oct | Nov  | Dec | YTD |
|                 | Housing Stability Voucher                                   |     |     |        |     | 0   |          |     |     | 0    |     | 1    |     | 1   |
|                 | mergency assistance/flex fund/furniture ass                 | 1   | 0   | 0      | 0   |     |          | 2   | 7   | 4    | 6   | 5    |     | 25  |
|                 | mergency Housing Voucher (EHV) (Retire                      | 2   |     | 1      |     | 0   | 0        | 2   | 0   | 0    |     |      |     | 5   |
|                 | mergency Shelter bed opening                                | 22  | 19  | 28     | 23  | 33  | 44       | 31  | 31  | 28   | 12  | 11   |     | 250 |
|                 | ousing Navigation project or services                       | 3   | 1   | 0      | 2   | 5   | 1        | 1   | 2   | 2    | 4   | 1    |     | 22  |
|                 | oint TH-RRH project/unit/resource opening                   | 2   | 1   | 1      |     | 1   | 4        | 6   | 4   | 1    | 1   |      |     | 21  |
|                 | ther PH project/unit/resource opening                       | 0   | 1   | 0      | 0   | 0   | 2        | 0   | 0   |      |     |      |     | 3   |
|                 | ost-placement/follow-up case management                     |     | 0   |        |     | 5   | 0        | 3   |     |      |     |      |     | 8   |
| -               | SH project resource opening                                 |     | -   | 0      | 1   | 0   | -        | 1   | 1   | 0    | 1   |      |     | 4   |
|                 | RH project resource opening                                 | 4   | 7   | 5      | 4   | 7   | 11       | 8   | 7   | 6    | 3   | 2    |     | 64  |
|                 | reet Outreach project or services                           | 0   | 0   | 1      | 0   | 0   | 0        | 0   | ,   | 0    | 0   | _    |     | 1   |
|                 | Unique Household TOTAL                                      | 28  | 26  | 32     | 28  | 46  | 57       | 46  | 47  | 39   | 25  | 20   |     | 297 |
| Event Detail    |                                                             | Jan | Feb | Mar    | Apr | May | Jun      | Jul | Aug | Sept | Oct | Nov  | Dec | YTD |
|                 | ving/Diversion/Rapid Resolution interventio                 |     | 100 | IVICII | Арі | May | oun      | Jui | Aug | ОСРІ | OCI | IVOV | ВСС | 110 |
|                 | d/re-housed in a safe alternative                           |     |     |        |     |     |          |     |     |      |     |      |     |     |
|                 | ost-placement/follow-up case management<br>ftercare project |     |     |        |     |     |          |     |     |      |     |      |     |     |
| Referral Res    |                                                             | Jan | Feb | Mar    | Apr | May | Jun      | Jul | Aug | Sept | Oct | Nov  | Dec | YTD |
| Referral to a H | Successful referral: client accepted                        |     |     |        |     |     | 0        |     |     |      |     | 1    |     | 1   |
| Referral to a H | Unsuccessful referral: client rejected                      |     |     |        |     |     |          |     | 0   |      |     |      |     | 0   |
| Referral to eme | Successful referral: client accepted                        | 1   | 0   | 0      | 0   | 0   |          | 2   | 7   | 4    | 6   | 5    |     | 25  |
| Referral to eme | Unsuccessful referral: provider rejected                    | 0   |     |        |     |     |          |     |     |      |     |      |     | 0   |
| Referral to Em  | Successful referral: client accepted                        | 1   |     | 1      |     | 0   |          | 2   | 0   | 0    | 0   |      |     | 4   |
| Referral to Em  | Unsuccessful referral: client rejected                      |     |     |        |     |     | 0        |     | 0   | 0    |     |      |     | 0   |
| Referral to Em  | ,                                                           | 1   |     |        |     |     |          |     |     |      |     |      |     | 1   |
| ES              | Successful referral: client accepted                        | 8   | 5   | 12     | 8   | 15  | 15       | 11  | 14  | 14   | 7   | 1    |     | 103 |
| ES              | Unsuccessful referral: client rejected                      | 9   | 13  | 14     | 14  | 17  | 27       | 16  | 18  | 11   | 3   | 2    |     | 132 |
| ES              | Unsuccessful referral: provider rejected                    |     |     | 1      |     |     | 1        |     |     |      |     |      |     | 2   |
| ES              | ,                                                           |     |     |        |     |     |          |     | 0   |      |     |      |     | 0   |
| Housing Nav     | Successful referral: client accepted                        | 2   | 0   | 0      | 1   | 3   | 2        | 2   | 1   | 1    | 1   |      |     | 13  |
| Housing Nav     | Unsuccessful referral: client rejected                      | 0   | 2   | 0      |     |     |          |     |     |      | 0   |      |     | 2   |
| Housing Nav     | Unsuccessful referral: provider rejected                    |     | 0   |        |     | 1   |          |     |     | 0    |     |      |     | 1   |
| TH-RRH          | Successful referral: client accepted                        | 1   | 1   | 1      |     | 1   | 1        | 1   | 6   | 1    | 1   |      |     | 14  |
| TH-RRH          | Unsuccessful referral: client rejected                      | 1   |     |        |     |     | 2        | 4   | 0   |      |     |      |     | 7   |
| Oth PH          | Successful referral: client accepted                        | 0   | 1   | 0      | 0   | 0   | 1        | 1   |     |      |     |      |     | 3   |
| Oth PH          | Unsuccessful referral: client rejected                      | 0   | 0   | 0      | 0   |     | 0        | 0   | 0   |      |     |      |     | 0   |
| Oth PH          | Unsuccessful referral: provider rejected                    |     | -   | 0      | 0   |     |          |     | 0   |      |     |      |     | 0   |
| PP/CM           | Successful referral: client accepted                        |     | 0   |        | •   | 3   | 0        | 0   | 0   |      |     |      |     | 3   |
| PP/CM           | Unsuccessful referral: client rejected                      |     |     |        |     | 0   | 2        | 0   | 3   |      |     |      |     | 5   |
| PSH             | Successful referral: client accepted                        |     |     | 0      | 1   | 0   | 0        | 1   | 1   | 0    | 0   | 1    |     | 4   |
| PSH             | Unsuccessful referral: provider rejected                    |     |     | J      | 0   |     | <u> </u> | •   |     |      |     |      |     | 0   |
| RRH             | Successful referral: client accepted                        | 3   | 7   | 4      | 4   | 6   | 8        | 8   | 7   | 8    | 2   | 0    |     | 57  |
| RRH             | Unsuccessful referral: client rejected                      | 0   | 1   | 0      | 1   | 0   | 1        | 0   | 0   | 0    | 1   | 0    |     | 4   |
| RRH             | Unsuccessful referral: provider rejected                    | 0   |     | 0      | 0   |     | 1        | 0   | 0   | J    |     | J    |     | 1   |
| IMMI            | onsuccessiai referral. provider rejected                    | U   |     | U      | U   |     | ı        | U   | U   |      |     |      |     | ı   |

## CE Household Report: 01/01/2023-11/08/2023 (Family Household)

Region: Not selected

| Referral F | Results                                  | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec | YTD |
|------------|------------------------------------------|-----|-----|-----|-----|-----|-----|-----|-----|------|-----|-----|-----|-----|
| so         | Successful referral: client accepted     | 0   | 0   | 1   | 0   |     |     | 0   |     |      | 0   |     |     | 1   |
| so         | Unsuccessful referral: client rejected   | 0   |     | 0   |     | 0   |     | 0   |     | 0    |     |     |     | 0   |
| NULL       | Successful referral: client accepted     |     | 3   | 2   | 2   | 1   | 2   | 2   |     | 0    | 1   | 1   |     | 14  |
| NULL       | Unsuccessful referral: client rejected   | 0   | 0   |     | 0   |     |     | 0   | 0   |      | 1   |     |     | 1   |
| NULL       | Unsuccessful referral: provider rejected |     |     |     |     | 0   |     |     |     | 0    | 1   |     |     | 1   |
| NULL       |                                          |     |     | 0   |     | 0   | 0   |     | 1   | 0    |     |     |     | 1   |

CE Household Report: 01/01/2023-11/08/2023 (Youth Subset - 18 to 24)

Region: Not selected

Intakes completed (EE)

| CE Project (EE)                                         | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec | YTD |
|---------------------------------------------------------|-----|-----|-----|-----|-----|-----|-----|-----|------|-----|-----|-----|-----|
| PHC - Coordinated Intake(1184)                          | 14  | 17  | 14  | 18  | 20  | 18  | 23  | 30  | 21   | 16  | 6   |     | 194 |
| PHC - Coordinated Intake (Post-Shelter Admission)(1185) | 6   | 3   | 11  | 5   | 1   | 5   | 1   | 8   | 5    | 2   | 0   |     | 47  |
| TOTAL                                                   | 20  | 20  | 25  | 23  | 21  | 23  | 24  | 38  | 26   | 18  | 6   |     | 241 |

## **Assessments completed (CE Assessment)**

| Assessment Level                        | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec | YTD |
|-----------------------------------------|-----|-----|-----|-----|-----|-----|-----|-----|------|-----|-----|-----|-----|
| Crisis Needs Assessment                 |     |     |     |     |     |     |     |     |      | 0   | 0   |     | 0   |
| Housing Needs Assessment                | 17  | 20  | 22  | 23  | 21  | 24  | 20  | 37  | 25   | 20  | 7   |     | 215 |
| TOTAL                                   | 17  | 20  | 22  | 23  | 21  | 24  | 20  | 37  | 25   | 20  | 7   |     | 215 |
| Prioritization Status                   | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec | YTD |
| Not Placed on Prioritization List       | 3   | 4   | 4   | 3   | 3   | 5   | 1   | 14  | 5    | 7   | 1   |     | 50  |
| Placed on Prioritization List           | 14  | 16  | 18  | 20  | 18  | 19  | 19  | 23  | 20   | 13  | 6   |     | 171 |
| SPDAT Type                              | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec | YTD |
| Client Refused (0 Score)                | 1   | 0   | 2   | 1   | 1   | 0   | 1   | 2   | 1    | 3   | 1   |     | 13  |
| Family (v2.0)                           | 2   | 0   | 0   |     | 1   | 0   |     | 1   |      | 0   |     |     | 4   |
| Family (v3.0)                           | 3   | 2   | 3   | 5   | 5   | 9   | 5   | 7   | 5    | 4   | 0   |     | 45  |
| Single (v2.0)                           | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0   | 0    | 0   |     |     | 0   |
| Single (v3.0)                           | 1   | 1   | 0   | 1   | 1   | 0   | 0   | 0   | 1    | 0   | 0   |     | 5   |
| Youth (v1.0)                            |     |     |     | 1   |     |     |     |     |      |     |     |     | 1   |
| Youth (v2.0)                            | 10  | 17  | 17  | 15  | 13  | 15  | 14  | 27  | 18   | 13  | 6   |     | 150 |
| SPDAT Score / Need                      | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec | YTD |
| PSH - Permanent Supportive Housing (8+) | 13  | 12  | 11  | 18  | 11  | 13  | 16  | 17  | 10   | 10  | 4   |     | 125 |
| RRH - Rapid Rehousing (4-7)             | 3   | 7   | 9   | 4   | 8   | 11  | 3   | 13  | 12   | 5   | 2   |     | 69  |
| HP - Homelessness Prevention            |     |     |     |     |     |     |     |     |      |     |     |     |     |
| Diversion - No supports (0-3)           | 1   | 1   | 2   | 1   | 2   | 0   | 1   | 7   | 3    | 5   | 1   |     | 24  |

### **Removed from Prioritization List**

| Housing Status                                            | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec | YTD   |
|-----------------------------------------------------------|-----|-----|-----|-----|-----|-----|-----|-----|------|-----|-----|-----|-------|
| Housed                                                    | 1   | 5   | 6   | 5   | 5   | 1   | 6   | 10  | 2    | 2   | 1   |     | 44    |
| Not Housed                                                | 3   | 7   | 7   | 7   | 9   | 8   | 7   | 35  | 15   | 24  | 3   |     | 120   |
| Average days to permanent housing                         | 19  | 35  | 37  | 63  | 50  | 51  | 91  | 36  | 76   | 1   | 3   |     | 47.77 |
| Average days on prioritization list                       | 5   | 19  | 22  | 41  | 55  | 22  | 67  | 83  | 64   | 78  | 81  |     | 64    |
| Project type used (Housed)                                | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec | YTD   |
| Other Permanent Housing (OPH)                             | 0   | 1   | 2   | 1   | 2   | 1   | 3   | 6   | 1    | 2   | 1   |     | 20    |
| Permanent Supportive Housing (PSH)                        |     |     | 0   | 0   | 0   |     | 0   | 0   |      |     |     |     | 0     |
| Rapid Rehousing (RRH)                                     | 0   | 3   | 3   | 4   | 2   | 0   | 0   | 0   |      |     |     |     | 12    |
| Transitional Housing (TH)                                 | 1   | 1   | 1   |     | 1   |     | 3   | 4   | 1    |     |     |     | 12    |
| NULL                                                      |     |     | 0   | 0   |     |     |     |     | 0    | 0   |     |     | 0     |
| Reason for removal (Not Housed)                           | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec | YTD   |
| Client/Household cannot be found or contacted.            | 1   | 2   | 3   | 2   | 7   | 6   | 3   | 24  | 6    | 11  | 1   |     | 66    |
| Client/Household no longer wishes to participate in Coo   | 0   | 2   | 0   | 0   | 1   | 0   | 0   | 1   | 2    |     |     |     | 6     |
| Client/Household self-resolved and is no longer homele    | 1   | 2   | 1   | 2   | 1   | 0   | 0   | 2   | 1    | 3   |     |     | 13    |
| Client is now deceased.                                   |     |     |     |     |     | 0   | 0   |     |      |     |     |     | 0     |
| Client is now in a substance abuse treatment facility or  |     |     | 0   | 0   |     |     |     |     |      |     |     |     | 0     |
| Client is now in jail/prison/juvenile detention facility. | 0   |     |     | 0   |     |     |     |     | 0    |     |     |     | 0     |
| NULL                                                      | 1   | 1   | 3   | 3   | 0   | 2   | 4   | 8   | 6    | 10  | 2   |     | 38    |

CE Household Report: 01/01/2023-11/08/2023 (Youth Subset - 18 to 24)

Region: Not selected

## **CE Events**

| Access Ever         | nts                                                                                | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec | YTD |
|---------------------|------------------------------------------------------------------------------------|-----|-----|-----|-----|-----|-----|-----|-----|------|-----|-----|-----|-----|
|                     | revention Assistance project                                                       |     | 0   |     | 0   | 0   |     | 0   |     | 0    | 1   |     |     | 1   |
|                     | cheduled Coordinated Entry Crisis Needs A                                          |     | 0   |     |     |     |     | 0   | 1   |      |     |     |     | 1   |
|                     | cheduled Coordinated Entry Housing Need                                            | 17  | 20  | 22  | 23  | 21  | 24  | 20  | 36  | 25   | 19  | 7   |     | 214 |
|                     | Unique Household TOTAL                                                             | 17  | 20  | 22  | 23  | 21  | 24  | 20  | 37  | 25   | 20  | 7   |     | 215 |
| Referral Eve        | ·                                                                                  | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec | YTD |
| Referral to a       | Housing Stability Voucher                                                          |     |     |     | -   | 0   |     |     |     | 0    |     | 0   |     | 0   |
| Referral to er      | nergency assistance/flex fund/furniture ass                                        | 0   | 0   | 0   | 2   |     |     | 0   | 4   | 1    | 0   | 1   |     | 8   |
| Referral to E       | mergency Housing Voucher (EHV) (Retire                                             | 0   |     | 0   |     | 0   | 0   | 0   | 0   | 0    |     |     |     | 0   |
| Referral to E       | mergency Shelter bed opening                                                       | 9   | 17  | 12  | 11  | 7   | 9   | 11  | 11  | 17   | 8   | 2   |     | 103 |
| Referral to H       | ousing Navigation project or services                                              | 2   | 0   | 1   | 0   | 2   | 3   | 0   | 0   | 2    | 2   | 0   |     | 12  |
| Referral to Jo      | oint TH-RRH project/unit/resource opening                                          | 2   | 1   | 1   |     | 1   | 4   | 6   | 6   | 1    | 1   |     |     | 23  |
| Referral to O       | ther PH project/unit/resource opening                                              | 0   | 2   | 2   | 0   | 0   | 0   | 0   | 0   |      |     |     |     | 4   |
| Referral to po      | ost-placement/follow-up case management                                            |     | 0   |     |     | 0   | 1   | 1   |     |      |     |     |     | 2   |
| Referral to Page 1  | SH project resource opening                                                        |     |     | 0   | 0   | 0   |     | 1   | 0   | 1    | 0   |     |     | 2   |
| Referral to R       | RH project resource opening                                                        | 1   | 6   | 6   | 6   | 2   | 2   | 3   | 5   | 0    | 8   | 0   |     | 36  |
| Referral to St      | reet Outreach project or services                                                  | 0   | 0   | 0   | 0   | 0   | 0   | 0   |     | 0    | 0   |     |     | 0   |
|                     | Unique Household TOTAL                                                             | 11  | 23  | 19  | 17  | 10  | 19  | 20  | 24  | 20   | 18  | 3   |     | 136 |
| <b>Event Detail</b> | s                                                                                  | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec | YTD |
|                     | ring/Diversion/Rapid Resolution intervention/<br>d/re-housed in a safe alternative |     |     |     |     |     |     |     |     |      |     |     |     |     |
|                     | ost-placement/follow-up case management<br>ftercare project                        |     |     |     |     |     |     |     |     |      |     |     |     |     |
| Referral Res        | ults                                                                               | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec | YTD |
| Referral to a H     | Successful referral: client accepted                                               |     |     |     |     |     | 0   |     |     |      |     | 0   |     | 0   |
| Referral to a H     | Unsuccessful referral: client rejected                                             |     |     |     |     |     |     |     | 0   |      |     |     |     | 0   |
| Referral to em      | Successful referral: client accepted                                               | 0   | 0   | 0   | 1   | 1   |     | 0   | 4   | 1    | 0   | 1   |     | 8   |
| Referral to em      | Unsuccessful referral: provider rejected                                           | 0   |     |     |     |     |     |     |     |      |     |     |     | 0   |
|                     | Successful referral: client accepted                                               | 0   |     | 0   |     | 0   |     | 0   | 0   | 0    | 0   |     |     | 0   |
| Referral to Em      | Unsuccessful referral: client rejected                                             |     |     |     |     |     | 0   |     | 0   | 0    |     |     |     | 0   |
| Referral to Em      |                                                                                    | 0   |     |     |     |     |     |     |     |      |     |     |     | 0   |
| ES                  | Successful referral: client accepted                                               | 3   | 6   | 9   | 6   | 1   | 2   | 6   | 4   | 9    | 6   | 0   |     | 47  |
| ES                  | Unsuccessful referral: client rejected                                             | 2   | 7   | 6   | 7   | 5   | 4   | 4   | 10  | 8    | 2   | 0   |     | 55  |
| ES                  | Unsuccessful referral: provider rejected                                           |     |     | 0   |     |     | 0   |     |     |      |     |     |     | 0   |
| ES                  |                                                                                    |     |     |     |     |     |     |     | 0   |      |     |     |     | 0   |
| Housing Nav         | Successful referral: client accepted                                               | 0   | 1   | 1   | 0   | 0   | 2   | 2   | 0   | 1    | 0   |     |     | 7   |
| Housing Nav         | Unsuccessful referral: client rejected                                             | 0   | 1   | 0   |     |     |     |     |     |      | 0   |     |     | 1   |
| Housing Nav         | Unsuccessful referral: provider rejected                                           |     | 0   |     |     | 1   |     |     |     | 1    |     |     |     | 2   |
| TH-RRH              | Successful referral: client accepted                                               | 1   | 1   | 1   |     | 1   | 1   | 1   | 6   | 1    | 1   |     |     | 14  |
| TH-RRH              | Unsuccessful referral: client rejected                                             | 1   |     |     | _   | _   | 2   | 4   | 2   |      |     |     |     | 9   |
| Oth PH              | Successful referral: client accepted                                               | 0   | 1   | 1   | 0   | 0   | 0   | 0   | _   |      |     |     |     | 2   |
| Oth PH              | Unsuccessful referral: client rejected                                             | 0   | 1   | 1   | 0   |     | 0   | 0   | 0   |      |     |     |     | 2   |
| Oth PH              | Unsuccessful referral: provider rejected                                           |     |     | 0   | 0   | _   | _   |     | 0   |      |     |     |     | 0   |
| PP/CM               | Successful referral: client accepted                                               |     | 0   |     |     | 0   | 0   | 1   | 0   |      |     |     |     | 1   |
| PP/CM               | Unsuccessful referral: client rejected                                             |     |     |     |     | 0   | 1   | 0   | 0   |      |     |     |     | 1   |
| PSH                 | Successful referral: client accepted                                               |     |     | 0   | 0   | 0   | 0   | 1   | 0   | 0    | 1   | 0   |     | 2   |
| PSH                 | Unsuccessful referral: provider rejected                                           | •   | 4   | _   | 0   |     | 4   | 4   | _   |      | _   |     |     | 0   |
| RRH                 | Successful referral: client accepted                                               | 0   | 1   | 2   | 7   | 1   | 1   | 1   | 3   | 0    | 6   | 0   |     | 22  |
| RRH                 | Unsuccessful referral: client rejected                                             | 0   | 7   | 2   | 2   | 0   | 1   | 1   | 1   | 0    | 1   | 0   |     | 15  |
| RRH                 | Unsuccessful referral: provider rejected                                           | 0   |     | 0   | 0   |     | 0   | 1   | 0   |      |     |     |     | 1   |

CE Household Report: 01/01/2023-11/08/2023 (Youth Subset - 18 to 24)

Region: Not selected

| Referral R | esults                                   | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sept | Oct | Nov | Dec | YTD |
|------------|------------------------------------------|-----|-----|-----|-----|-----|-----|-----|-----|------|-----|-----|-----|-----|
| so         | Successful referral: client accepted     | 0   | 0   | 0   | 0   |     |     | 0   |     |      | 0   |     |     | 0   |
| SO         | Unsuccessful referral: client rejected   | 0   |     | 0   |     | 0   |     | 0   |     | 0    |     |     |     | 0   |
| NULL       | Successful referral: client accepted     |     | 0   | 0   | 0   | 0   | 0   | 0   |     | 1    | 0   | 1   |     | 2   |
| NULL       | Unsuccessful referral: client rejected   | 0   | 0   |     | 0   |     |     | 0   | 0   |      | 0   |     |     | 0   |
| NULL       | Unsuccessful referral: provider rejected |     |     |     |     | 0   |     |     |     | 0    | 0   |     |     | 0   |
| NULL       |                                          |     |     | 0   |     | 0   | 0   |     | 0   | 0    |     |     |     | 0   |